

REPUBLIKA Y'URWANDA



IKIGO CY'IGIHUGU GISHINZWE IGENZURA RY'IMIRIMO IFITIYE IGIHUGU AKAMARO



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**IGITABO GIKUBIYEMO SERIVISI ZIHABWA
ABATUGANA N' IKIGO CY'IGIHUGU GISHINZWE
IGENZURA RY'IMIRIMO IFITIYE
IGIHUGU AKAMARO**

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IRIBURIRO

Nejejwe no kubagezaho iki gitabo gikubiyemo serivisi zihabwa abaturage ni kigo cy'Igihugu gishinzwe igenzura ry'imirimo ifitiye igihugu akamaro (RURA).

Iki gitabo cyateguwe hashingiwe kuri gahunda y'Igihugu y'Ivugurura rifite icyerekezo cyo kuzamura ubushobozi bw'abakozi nibigo, hagamijwe kandi gutanga serivisi zinoze hanagerwa kuntego nkuru y'Iterambere ry'Igihugu. Nanone ibi bigakorwa bigamije gusubiza ibibazo by'abaturage, bigakorwa mu mucyo kandi abantu bakabazwa ibyobakora.

Iki gitabo kigaragaza uruhare rw'Ikigo k'Igihugu gishinzwe igenzura ryitangwa rya serivisi mu Rwanda cyikanerekana serivisi zitangwa ibikenerwa kugira ngo uzihabwe. Kikagaragaza kandi urutonde rwaho izo serivisi zitangirwa nibyo amategeko yemerera umuntu kugira ngo abone izo serivisi.

Ishyirwaho ry'iki gitabo gikubiyemo serivisi zihabwa abaturage ryerekana ubushake ikigo cy'Igihugu gishinzwe kugenzura itangwa rya serivisi mu gihugu gifite bwo kwakira abafatanyabikorwa bacyo batandukanye hagamijwe guha isura nziza nokuzamura uburyo serivisi zacu zitangwa.



François Régis GATARAYIHA

Umuyobozi Mukuru w'Agateganyo

Iki Gitabo kigaragaza serivisi RURA igenera abayigana. Ni muri urwo rwego musanga gikubiyemo serivisi zitandukanye n’aho zitangirwa, uburyo zitangwa, igihe zitangirwa, n’Uburyo abatanyuzwe na Serivisi bahawe banyuramo bagaragaza ibibazo kugira ngo barenganurwe. Iki gitabo kigaragaza izi ngingo zikurikira:

- Icyerekezo n’Intego bya RURA byerekana ubushake bwo gutanga serivisi nziza kandi zinoze muri ubu buryo bukurikira:
 - Ubunyangamugayo
 - Hubahirizwa amategeko
 - Mu bwitonzi n’Ubupfura
 - Mu bwumvikane
 - Mu kuri no kudatoranya
 - Mu mucyo
 - Kugaragaza ibyo ikora
 - Gukorera ku gihe
 - Gutanga serivisi nziza kandi ku gihe cyabigenewe.
- Isesengura rya serivisi zitangwa na RURA:
 - Kugaragaza neza serivisi zitangwa na RURA,
 - Kwerekana Ishami serivisi zitangirwamo. Muri ubu buryo Abaturage bazamenya neza Ishami cyangwa Ibiro bagana, bityo bahabwe serivisi badatakaje igihe n’Ingufu zo gutegereza;
 - Kugaragaza igihe nyacyo bitwara buri serivisi itangwe. Ibi bizaha abaturage amakuru y’ingirakamaro bibarinde guhora mu nzira no gukubita amaguru y’ubusa.
 - Gushyiraho ibipimo bya serivisi nziza hagaragazwa amasaha bitwara kugira ngo umuturage abone iyo serivisi, uburyo izo serivisi ziboneka, ukuri kuba kuri mu itangwa ry’izo serivisi, icyizere cyo gukomeza kubona izo serivisi, niba umuturage ashobora kuyigeraho, uburyo yumvikanishwa, mu kuri, uburemere bifite n’ubwitonzi mu gutanga serivisi; Hashingiwe kuri ibi, Abaturage bashobora kwizera gutera imbere
 - Amakuru nyayo ku nyandiko zisabwa n’uburyo bwo kubona serivisi muri RURA. Urugero, ibyangombwa bikeneye kwerekanywa, n’impapuro zigomba kuzuzwa n’umuturage ushaka serivisi.

- Gusobanura neza Abaturage, ibyiciro by'abantu bemerewe kwaka buri serivisi itangwa na RURA.
- Kugaragaza Abakozi bashinzwe gutanga izo serivisi n'aho babarizwa ndetse n'uburyo bwo kubahamagara cyangwa kubandikira igihe bibaye ngombwa.
- Uburyo bwo kurenganurwa igihe udahawe iyo serivisi cyangwa se uburyo wayihawemo butakunogeye.
- Uko umuturage ashobora gutanga inama n'ibitekerezo ku buryo buhoraho hagamijwe guteza imbere no kunoza imitangire ya serivisi muri RURA.
- Amakuru n'uburyo bwatuma serivisi za RURA zimenyekanishwa kandi zikajya ahagaragarira buri muturage wazikenera.

Iki Gitabo kirimo serivisi zihabwa abaturage ni igikoresho cyo kugeza amakuru ahagije kandi asobanutse ku bagana serivisi za RURA no gushyiraho ibipimo hagamijwe kwimakaza umuco wo gukorera m'ukuri Nzego za Leta. Iki Gitabo gikubiyemo Serivisi zihabwa Abaturage kizatuma abagana serivisi za RURA bazahabwa serivisi zihuse binarandure umuco wo gutinza serivisi byagaragaraga mu itangwa rya serivisi mu Nzego za Leta.

Hashingiye ko ko serivisi zigomba kujyana n'ibyifuzo by'Abaturage, RURA yiyemeje kubamenyesha Serivisi bashobora gusaba, inshingano n'uburenganzira bwabo igihe bashaka izo serivisi. Kubera ko RURA isanga itakora ibi yonyine, niyo mpamvu isaba Abaturarwanda guhoza ijisho ku bakozi bayo kugira ngo bakorere ibibakwiye, bibereye, kandi bifite ireme no gutanga amakuru asobanutse kuri serivisi bifuzwa no gukuraho inzitizi zose zatuma itangwa rya serivisi ridatera imbere.

Mu by'ukuri, kugira ngo ishyirwamubikorwa ry'iki Gitabo gikubiyemo serivisi rishobokeye, RURA yizeye ko hazakomeza kubaho ubufatanye no guhana amakuru n'abaturage bayigana bashaka serivisi. Kubera iyi mpamvu RURA yashyizeho uburyo bunozwe bwo bwo kugisha inama abagana serivisi zayo:

- Ifishi cyangwa urupapuro byandikwaho ibitekerezo n'inama zitangwa muri buri Shami;
- Agasanduku k'ibitekerezo kaboneka aho binjirira;
- Umunsi w'Imurikabikorwa
- Amatsinda ngishwanama ahuriwemo n'Abagana serivisi za RURA
- Umurongo wa telefoni utishyurwa;

- Gukora anketa n'iperereza ku bagana serivisi za RURA gusesengura imibare n'imiterere y'ibibazo by'abatishimiye serivisi bahawe
- Uburyo bwo kurenganurwa no gukemura ibibazo bugaragaza inzira abagana RURA banyuramo batanga ibitekerezo kuri serivisi bahabwa.

Iki Gitabo cyerekana neza ingamba zafatwa igihe serivisi zidatanze uko bikwiye. Niyo mpamvu rero RURA ishishikariza abagana serivisi zayo gutanga inama ku bibazo babinyujije mu buryo buhari bwagenwe bwo kugaragaza ibibazo, bworoshye gukoreshwa kuri buri wese. RURA izakira ibyo bibazo by'abayigana ibigire ibyayo ikabikemura kandi mu gihe kitarambiranye. Mu buryo bushoboka, igihe cyo kwakira no gukemura ibibazo cyashyizweho. RURA irifuzaga gufatanya mu buryo bunoze n'abayigana mu gukemura ibibazo by'imitangire ya serivisi. Izi ngingo z'ingenzi nizo zizubahirizwa mu gihe cyo gushyira mu bikorwa iki gitabo kikubiyemo serivisi zitangwa na RURA:

- Gutangiza uburyo buhoraho abasaba serivisi batangamo ibibazo. Uburyo bushoboka buzakoreshwa bugizwe n'urubuga rwa interineti, kohereza ubutumwa bwanditse kuri telefoni, no gukusanya amakuru ku basaba serivisi aho zitangirwa, udusanduku tw'Ibibazo, iyakure hamwe na telefoni.
- Kugena abashinzwe gukemura ibibazo no kwerekana uburyo bwo gukemura ibibazo imbere hagamijwe gukemura buri kibazo bakiriye.
- Gushyiraho uburyo bugezweho bukoreshwa imbere muri RURA mu gutondeka ibibazo. Ibibazo bishoboka ko byakwandikwa mu buryo busanzwe cyangwa ubushobozi bwaboneka, hagakoreshwa mudasobwa mu buryo butuma ibona igihe nyacyo cyo guhuza imibare.
- Gushyiraho ingengabihe yo gukemura ibibazo, harimo n'igihe cyo kumenya kwakira ibibazo, igihe gikenewe cyo kurangiza iperereza kuri buri rwego, n'igihe cyo kumenyesha abasaba serivisi aho RURA igeze mu iterambere.
- Kwemeza uburyo buzakoreshwa mu gihe habayeho kutubahiriza ibipimo mu itangwa rya serivisi.
- Gushyiraho uburyo bwo gukurikirana no kugenzura inzira zo gusesengura imibare n'imiterere y'ibibazo by'abatishimiye serivisi bahawe.

Mu rwego rwo gushyigikira guhanahana amakuru, inama no kungurana ibitekerezo ku ishyirwa mu bikorwa ry'iki Gitabo, RURA yiyemeje gukoresha itangazamakuru n'ikorabuhanga rishya, n'ubundi buryo bugezweho nk'ubutumwa bwanditse kuri telefoni, umurongo wa interineti, n'ubundi nka twitter na facebook, n'ibindi binyuranye, cyangwa uruhurirane rw'iyoyi miyoboro y'ikorabuhanga.

Mu guteza imbere imitungire ya serivisi, RURA iteganya gukoreshwa ibikoreho tekini zikurikira mu ishyirwa mu bikorwa ry'iki Gitabo gikubiyemo serivisi zihabwa Abaturage:

- Gukora iperereza hagamijwe gukusanya no kumva icyo Abaturage bavuga kuri serivisi bahabwa;
- Gukurikiza ibyiza byakozwe ahandi;
- Isuzumamikorere;
- Amahugurwa, gucunga no kongera ubumenyi;
- Guha ubushobozi no gutanga uburenganzira ku nzego zo hasi zitanga serivisi;
- Kwihutisha ikemurwa ry'ibibazo byabagejewe;
- Gucunga amakuru.

Hashingiwe ko amakuru ari inkingi nkuru mu gushyirwa mu bikorwa no gukurikirana uko serivisi zigera ku baturage, iki Gitabo gikubiyemo serivisi zitangwa na RURA kizagera ku baturage hifashishijwe uburyo bunyuranye bw'itumanaho no guhana amakuru, bityo gitangazwe ku mugaragaro binyujijwe ku rubuga rwa interineti, radio, ibinyamakuru n'izindi nzira zishoboka kugira ngo kigere ku bantu bose. Kubera iyi mpamvu, RURA irashaka gukoresha iyi miyoboro ikurikira hamwe n'uburyo bwose bwatuma serivisi zimenyekanishwa kandi zikajya ahagaragarira buri muturage wazikenera :

- Serivisi ishinze kwakira abagana Inzego no guhuza amakuru.
- Umunsi w'Imurikabikorwa /Umunsi wo kugaragaza ibyagezweho
- Gutegura no kunyuzwa mu icapiro inyandiko n'ibikoreho byamamaza:
 - Inyandikompine zitandukanye zamamaza,
 - Ibyapa
 - Ibiganira mbwirwa ruhamwe cyangwa bigenewe abanyamakuru
- Kwandika no gusohora udutabo: gukora inyandiko zamamaza cyangwa udutabo. Amakuru ari muri utu

dutabo agomba kuba asobanura ingingo nyazo, zisobanutse kandi yoroshye kumva. Izi nyandiko zikazajya ziboneka ku buryo bworoshye;

- Gusohora Igitabo gikubiyemo Serivisi zihabwa Abaturage kikananikwa imbere y'Ibiro kikanashyirwa ku rubuga rwa interineti;
- Kubinyuza mu matangazo no kubicisha mu binyamakuru bitandukanye;
- Ubutumwa bwo gucishwa kuri radiyo na televiziyo;
- Ibiganiro mbwirwa ruhamwe kuri radiyo na televiziyo;
- Interineti n'Uburyo buhoraho bwo kuvugurura imiyoboro n'imbuga za interineti z'Inzego za Leta:
 - Gushakisha imiyoboro
 - imbuga za interineti rusange
 - imbuga za interineti ahuriweho n'Inzego zitandukanye
 - urubuga rwa interineti rwihariye
- Ubutumwa bugufi bwanditse buyobora abantu aho bajya bagahabwa serivisi;
- Gukwirakwiza kopi z'nyandiko mu bahagarariye inzego za Leta n'abafatanyabikorwa;
- Amakuru mu binyamakuru;
- Inama n'ibindi bikorwa bigamijwe guteza imbere itangwa rya serivisi.
- Amahugurwa agamije gutanga imirongo migari ku bakozi n'ababahagarariye ku birebana n'itangwa rya serivisi.
- Ubundi buryo (urutonde rw'inyandiko, n'ihuriro ry'Imbuga za interineti).

Muri make, Abagana serivisi zacu bagizwe n'Abashakashatsi, Abanyeshuri, Inzego zigenga, Abaterankunga, Imiryango mpuzamahanga, Abaturage, Inzego z'ibanze, n'Abaturarwanda muri rusange.

Ibyo Twiyemeje gukorera abagana serivisi zacu:

Iki Gitabo gikubiyemo Serivisi zihabwa Abaturage kigaragaza ubushake bwa RURA bwo kuba indashyikirwa mu guha Abaturage n'abafatanyabikorwa serivisi zinoze kandi mu buryo bwihuse. Ni muri urwo rwego twitangiye kubaha serivisi neza uko bikwiye, mu mutuzo n'umutekano kandi mu bushishozi. Tuzaharanira gutanga serivisi zacu mu bunyangamugayo.

Ibyo dutegereje ku bagana serivisi zacu:

Kugira ngo tubahe serivisi neza, mwadufasha kuzamura imikorere mu buryo bukurikira:

- Gufata neza abakozi ba RURA mu bwitonzi kandi mubahesha icyubahiro;
- Kubaha amategeko n'amabwiriza agenga Imitangire ya serivisi mu Nzego z'Uburezi;
- Gutanga inama ku buryo kunoza serivisi zitangirwa muri RURA;
- Guhanahana amakuru ku buryo serivisi zitangwa muri RURA binyujijwe mu miyoboro inyuranye ry'itumanaho rikoresha Ikoranabuhanga rigezweho;
- Kwakira ibibazo byose, inama n'ibitekerezo birebana na buri serivisi no kubishakira ibisubizo bikwiye.

Aho wabariza:

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Tuzakira, twemere kandi tunashakire ibisubizo ibibazo byose twakiriye mu gihe cy'iminsi itatu (3) y'akazi.

Mu gihe ikibazo kizaba gisaba gukorerwa iperereza rihagije n'igihe cyo kugikemura, tuzakumenyesha igihe nyacyo cyo kuza gufata igisubizo.

I.INTANGIRIRO

Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) cyashyizweho n'Itegeko n° 39/2001 ryo kuwa 13 Nzeri 2001 kandi ryanditse mu IGazette ya Leta n° 20 yo kuwa 15 ukwakira 2001 gifite intego yokugenzura serivisi zihabwa rubanda arizo izi zikurikira:

- Iminara y'itumanaho cyangwa serivisi zitumanaho
- Amashanyarazi(umuriro);
- Amazi;
- Kuvana imyanda ahatuwe cyangwa ahari inzu zikorerwamo ubucuruzi;
- Ubucukuzi nogukwirakwiza Gas; hamwe n'
- Ubwikorezi bw'Abantu nibintu.

II.ICYEREKEZO:

Gufata iyambere, mugutanga urugero nogushyiraho inzira ijyanye n'igihe muby'Ubugenzuzi bwa serivisi zitangwa atari muri iki gice uRwanda ruherereyemo ahubwo nomurwego mpuzamahanga.

III.INTEGO:

Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro gifite izi intego zikurikira:

- Gukora ibishoboka byose kugira ngo inzego zitange ibintu na serivisi mu gihugu hose ku abantu cyangwa ibigo byazatse kandi bikozwe mu mucyo;
- Gukora ibishoboka ngo izego zigurisha ibintu zigire ubushobozi buhagije bw'Umutungo bwo kubona ibikenewe;
- Guteza imbere inyungu z'abafatabuguzi kandi abafatabuguzi bashoboye bibintu na serivisi zitangwa n'Inzego hanabaho amarushanwa.
- Gufasha nogukangurira abikorera kugira uruhare mu gushora imari mu nzego zarubanda;
- Gukora ibishoboka ngo habeho ihuzwa ry'Inzego zarubanda n'Amategeko agenga ibikorwa byazo.

IV.INSHINGANO Z'INGENZI

Itegeko rishyiraho ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro risobanura inshingano z'Ingenzi zacyo zikurikira:

- a.** Gukora amategeko nogutuma ashyirwa mubikorwa: Ikigo cy'Igihugu gishinzwe kugenzura itangwa rya serivisi gifite inshingano yogukora amategeko/amabwiriza n'uburyo bugena uko izo serivisi zarubanda zigenzurwa. Gishobora kuvugurura amategeko/amabwiriza yacyo nyuma yokugisha inama mu mucyo inzego zibifitemo ubushake/inyungu. Ikigo cy'Igihugu gishinzwe kugenzura inzego imitangirwe ya serivisi cyahawe ububasha bwo gukora igenzura n'Ubushobozi bwo gukomanyiriza nogufatira ibihano bikwiye abica amategeko n'amabwiriza nkana agenga igenzura ryitangwa rya serivisi. Iri komanyirizwa n'Ibihano bigizwe nibi bikurikira, Gucibwa amande, guhagarikwa by'agateganyo cyangwa kwamburwa uruhushya rwo gutanga serivisi.

- b. Uruhushya:** ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro gitanga uruhushya rwemerera ibigo gutanga serivisi. Iki kigo kandi gitanga akazi ku inzobere gusuzuma amasoko, hamwe nababikora, ababikoresha, serivisi zatanze, uruhushya n'amafaranga. Iki kigo kifuza gutanga akazi kandi kigahugura abakozi bahagije, kandi bakagira ubuhanga bukenewe mugice uRwanda ruherereyemo ndetse no kwisi hose bwogukurikirana noguhuzwa amategeko n'amabwiriza yangombwa. Iki kigo kandi gishyiraho amabwiriza yo gusuzuma ibirego n'amakimbarane hagati yabahawe serivisi nabazitanze cyangwa hagati yabatanga serivisi ubwabo cyangwa hagati yabakiriya babo. Ikigo cy'Igihugu gishinzwe kugenzura itangwa rya serivisi gishoboye kumva ibibazo nogufata icyemezo cy'Ibyashyikirizwa inkiko zibifitiye ububasha.
- c. Gucunga umutungo mucye gifite:** Ikigo cy'Igihugu gishinzwe gusuzuma itangwa rya serivisi gishyiraho, kigashyigikira isuzuma ry'Amategeko hagamijwe kugera kumikorere myiza nimicungire myiza y'ikoranabuhanga, nimyunvikanire ya radio hamwe nuburyo bwo kugaragaza imibare. Iki kigo kandi gihora gikora kontakite zaba izo muri rejio cyangwa mpuzamahanga mu mahuriro nomu Manama agamije kugera kumpinduka mu ikoranabuhanga na tekeniki zihagije kandi zikwiye mugusuzuma ibimenyetso byo kugena nogukresha umutungo mucye w'Igihugu wagenwe gukoresha.
- d. Gugenze imikorere ya batanga serivisi:** Igipimo cyambere cy'Imikorere myiza nuburyo bwagutse iki kigo gishyiraho uburyo bwo kugenzura nogusuzuma ubushobozi bw'abatanga serivisi. Ibipimo by'ingenzi nuburyo serivisi zaguka, ubwiza bwazo nuburyo zigera kubazikenere.
- e. Kugenzura nogusubiza imihindukire y'ibiciro ku masoko:**
Iki kigo gifasha abatanga serivisi nabazihabwa kubona uburyo bwo gusubiza ibibazo bituma haba igenzurwa. Ikigendererwa nuko habaho inzego zimikorere myiza, mu mucyo kandi muburyo bunoze. Guhindura imihindagurikire y'amasoko intibisubiza ibibazo byose igihe cyose. Ahubwo cyagombye gusuzuma politike zacyo, na gahunda z'impinduramatwara.

f. Kubigira ibyabo nokurinda ubugenzuzi bw'Ibikorwa remezo:

Intego imwe yibanze y'ikigo gishinzwe kugenzura itangwa rya serivisi nigukora ibishoboka ngo ubugenzuzi buterimbere kandi bukore nk'umusemburo w'Ubukungu. Kugira ngo ibi bigerweho iki kigo kigomba kubuza izamuka ry'Ibiciro ridahwitse mugupiganirwa gutanga serivisi cyangwa kumanura ibiciro hagamijwe inyungu kandi serivisi zatanzwe muburyo ntapiganwa ryabayeho. Byongeye kandi ko iki kigo gishyiraho amategeko n'amabwiriza agaragaza imiterere, Uburambe n'ubushobozi mu mutungo bw' umuntu ashobora guhabwa uruhushya rwo gutanga serivisi cyangwa gufasha utanga serivisi.

Kurushanwa: Bizabangombwa ko habaho igihe cyogusuzuma amategeko yose amabwiriza, imirongo ngenderwaho n'amategeko atuma habaho amahirwe angana mu mapiganwa aciyeye mu mucyo hagati y'inzego zitanga serivisi aho amapiganwa yemewe.

g. Ibigenderwaho mu kwemezwa: ibigenderwaho tekenike kandi byiza bigomba gushyirwaho mugihe cyo kugisha inama kubijyanye inganda zigezweho mu igihugu cyangwa hanze yacyo. Iki kigo kigomba gukora ibishoboka byose kugira ngo ibyifuzo by'abantu bakigana bibonerwe ibisubizo harimo nabafite ubumuga, cyane cyane hagendewe ku kwemeza itangirwamo serivisi nibikoreshe kandi n'amategeko yo yoguhuzwa imirongo y'Itumanaho.

h. Gusuzuma ibiciro: Ikigo cy'Igihugu gishinzwe igenzura ry'Imirimo ifitiye igihugu akamaro kigira igihe cyogusuzuma ibiciro kikanafata ibyemezo bigaragaza ko ibi biciro bijyanye nigihe, kikanagaragaza ko ibyo biciro bikenewe kuvugururwa. Ibi kandi bikorwa mu bwitonzi kandi hagishwa inama abafatanyabikorwa.

i. Guhuzwa itumanaho nogutanga imibare: binyuze mugukorera hamwe, mugukora amategeko nibiganiri mbwirwaruhame, ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro kigomba kumva ibyifuzo byabatanga serivisi nabazihabwa hagamijwe kugera kumikorere myiza y'itumanaho nuburyo bw'isuzuma bwizo serivisi. Ikigo cy'Igihugu gishinzwe igenzura ry'imirimo ifitiye igihugu akamaro gitanga imirongo nyenderwaho

yoguhuzwa itumanaho arinayo ituma haba ubwumvikana muguhuzwa kwitumanaho, kandi gifata nibyemezo mugihe cyo kugereranya uko izi serivisi zatanzwe nuko zatanzwe muburyo bwagutse. Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro gikora amabwiriza nimirongo ngenderwaho hagamijwe kurinda gahunda y'igihugu irambye yokugenzura imitungo munyugu rusange.

- j. Kurinda abafatabuguzi n'abagenerwabikorwa:** Ikigo cy'igihugu gikwiye kongera ubushobozi mu gukora ubukangurambaga munzego zose zibifitemo uruhare, hiyongeyeho nabagenerwa bikorwa, kugira uruhare byimazeyo mubyerekeye noguteza imbere ibirebana n'ubugenzuzi. Aho ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro kigomba gukora ibishoboka byose kugira ngo abafatanyabikorwa bagire uruhare mukurinda abagenerwa bikorwa kandi banagena igihe cyogukemura amakimbirane n'ibibazo abagenerwa bikorwa bagira.
- k. Gukemura ibibazo:** bitewe nibihe, ikigo cy'igihugu gishobora gukora nkumuvugizi, umwunzi cyangwa nk'umucamanza mubibazo bishobora kuvuka hagati yabatanga serivisi, abagenerwa bikorwa n'abafatanyabikorwa. Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro gihamagarira impande zose gusuzuma uburyo nimiyoro yogukemura ibibazo.
- l. Ubushakashatsi n'Iterambere:** Ikigo cy'Igihugu gishinzwe gusuzuma imirimo ifitiye igihugu akamaro gikangurira abatanga serivisi kuzamura kandi batezambere ubushakashatsi munzego zose z'ikoranabuhanga.

V. INDANGA GACIRO Z'INGENZI

- Kubazwa ibyo dukora
- Gukorera mu mucyo
- Guteganya imbere hazaza
- Coherence (gukora ibintu bihura n'inshingano)
- Kwitandukanya nibigenzurwa, n'abagenerwa bikorwa
- Kugira ubwigenge muri politiki, k'umutungo nomumiyoborere.
- Ubushobozi nokunoza umwuga

VI. SERIVISI ZITANGWA N'IKIGO CY'IGIHUGU GISHINZWE KUGENZURA IMIRIMO IFITIYE IGIHUGU AKAMARO

1. Ubwoko bwa serivisi: uburyo buhuriweho bwo kugera kuri serivisi zitumanaho (Universal Access to Telecommunication Services)

<p>Serivisi ni iyihe? Ndabishoboye?</p>	<p>Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) – binyuze munama ngenzuzi y'ubutegetsi na uburyo rusange bwokugera kukigega gikururu gifasha imishing kuburyo bworoshye gishyiraho sentire z'itumanaho mugiturage, munzego z'uburezi, ubuvuzi n'inzeho zibanze zikorera mugiturage aho serivisi zitagera.</p>
<p>Niyihe serivisi nagana?</p>	<p>Universal Access Fund Directorate(ikigega gikuru</p>
<p>Niryari nabona serivisi?</p>	<p>Kuva kuwa mbere kugeza kuwa kane : saa moya (7:00am) zamugitondo kugeza sakumi nimwe zanimugoroba (5:00 pm) Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa (Friday: 7:00 am to 12:00 pm)</p>
<p>Igihe ntarengwa cyo kubona serivisi? Cyangwa iyo umuntu yanditse asaba bimara igihe kingana iki?</p>	<p>Kuruhande rw'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro serivisi bitinze zitangwa mu gihe kingana n'icyumweru. Ariko serivisi zitangirwa kumirongo y'itumanaho (But the service is provided through ICT Operators and Internet Service Providers (ISPs)).</p>
<p>Nikihe, niba hari igihari, ikiguzi cyo kubona iyi serivisi?</p>	<p>Serivisi zitangwa kubantu. Usibye ko, ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro kigabanya ibiciro kugeza kuri (RURA provides 85% subsidy).</p>
<p>Nizihe mpapuro</p>	<p>Urwandiko rwandikiwe umuyobozi</p>

zisabwa?	mukuru w'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) n'icyemezo kigaragaza ko serivisi zizatangirwa mugiturage aho serivisi zitarizagera.
Nubuhe buryo?	Hatangwa urwandiko rusaba, isesengura ry'ibikenewe (Universal Access Fund Directorate), kwemeza kw'inama y'ubutegetsi nyuma hagatangwa igisubizo.
Nizihe, nifba zihari, izindi nzego nagana nkabona izi serivisi? (Urugero kwishyura ikiguzi cyangwa kubona izindi mpapuro)	Hari ubufatanye buhoraho hagati yaza ministeri bireba, inzego za leta n,Inzego zibanze.
Hari uburyo bwo kugaragaza ibibazo?	Uburyo bw' Igenzura rya serivisi zitangwa cyangwa ibindi bibazo bishyikirizwa ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro habamo gukoresha telephone, munyandiko cyangwa hakoreshajwe internet.
Hari andi makuru arebana niyi serivisi yangombwa kumenya?	Gana urubuga rwa interineti rukurikira: www.rura.gov.rw kugira ngo ubone itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'iteka rya peresida N° 05/01 ryo kuwa 15/03/2004 rigena imikorere ya (Universal Access Fund and Public Operator's Contributions).
Hari amafishi	Ntayo
Impapuro z'Amategeko zangombwa	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'iteka rya peresida N° 05/01 ryo kuwa 15/03/2004 rigena imikorere ya (Universal Access Fund and Public Operator's Contributions).

**2. Ubwoko bwa serivisi: Kwemererwa gutangiza
nogukoresha (VSAT earth terminal)**

<p>Ni iyihe serivisi? Nujuje ibisabwa?</p>	<p>Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubugenzuzi, gucunga umutungo mucye nogukurikirana ibijyanye n'amategeko munzego nkuru (VSAT license to Telecom Operators, Embassies, Companies and Broadcasting Operators).</p>
<p>Nihehe Serivisi itangirwa?</p>	<p>Ikoranabuhanga / n'urwego rw'ubuyobozi rukuru rwo gucunga nogukurikirana umutungo</p>
<p>Serivisi itangwa ryari?</p>	<p>Kuva kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu kuwa saa moya zamugitondo kugeza saa sita zakumanywa</p>
<p>Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?</p>	<p>Iyo ibisabwa byuzuye uruhushya rutangwa mugihe kingana n'ukwezi kumwe.</p>
<p>Niba serivisi yishyurwa , igiciro ni ikihe?</p>	<p>Hari amafaranga fatizo nandi ateganywa n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rigena amafaranga atangwa kuruhushya rwogutangiza radio (Ruboneka k'urubuga rwa interneti)</p>
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Ibisabwa: Urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA, kuzuzwa ifishi ibisaba, icyemezo kigaragaza ko wiyandikishije mubacuruzi, irangamuntu/pasiporo zinyamahanga z' abayobozi b'amakompanyi, kuba ufite icyemezo cyo kwishyura umusoro kunyungu nicyemezo cyuko utarimo umusoro wa leta.</p>

	Abari mukazi k'abadiplomate cyangwa inzego zikorana n'urwanda bacisha inzandiko zabo zisaba muri minisiteri y'ububanyi n'amahanga. Inzego z'uburezi zifuza guhabwa uruhushya zisabwa gutanga icyemezo cyuko bemewe gitangwa na minisiteri y'uburezi.
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nizindi nzandiko zisabwa, gusesengura ibisabwa byose (gucunga umutungo nogukurikirana ibijyanye n'amategeko munzego nkuru, kwemeza kw'inama y'ubugenzuzi hanatangwa uruhushya binyujijwe mubiro by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'igihugu kiterambere (RDB), Ikigo cy'igihu cy'imisora n'amahoro, Minisiteri y'ububanyi n'amahanga kubera inzego z'ububanyi namahanga na minisiteri y'uburezi kunzego z'uburezi.
Ese hari uburyo bwo kurenganurwa mugihe udahawe iyo serivisi?	Nkuko biteganywa n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda.
Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe itabaze itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda kurubuga rwa interineta rw'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro: www.rura.gov.rw kubijyanye nokumenya amakuru cyangwa ifishi yuzuzwa cyangwa ibikenerwa byose bijyanye na guhabwa uruhushya. Kubindi bisobanuro wakenera hamagara kuriyi numero buri gihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Ushobora nogusaba ukoresheje ifishi iri kurubuga rwa interineta nibindi bikenewe kugira ngo hashyirweho uburyo bwogukora

	bwa (VSAT earth terminal).
Ibyangombwa bisabwa n'Amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rigena amafaranga y'uruhushya rw'itumanaho rya radio.

3. UBWOKO BWA SERIVISI: Ihuriro ry'imikoranire y'amaradiyo y'abikorera (HF,VHF, UHF)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA), binyuze munama y'ubugenzuzi gucunga umutungo nogukurikirana inzego z'amategeko, guha radiyo zigenga uruhushya rw'ihuriro ry'imikoranire nabikorera, inzego z'umutekano, ibigo bishinzwe gutwara abantu n'ubucyererugendo nizindi nzego zikoresha imiyoboro y'amaradiyo yigenga (PMR).
Ni hehe serivisi itangirwa?	Urwego rw'ubuyobozi rushinzwe gucunga umutungo nokuwukurikirana
Serivisi itangwa ryari?	Kuva kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimigoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose byuzuye uruhushya rwogukora rwa radiyo yigenga rutangwa mugihe kingana n'ukwezi.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hari amafaranga y'ibanze nandi agenwa n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rigena amafaranga atangwa kuruhushya rw'itumanaho rya radiyo (Available also on RURA Website).

<p>Nibihe byangombwa bisabwa?</p>	<p>Ibikenerwa:</p> <ol style="list-style-type: none"> 1. Urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA rugaragaza imiyobora y'itumanaho ubisaba ashaka gukoresha. 2. Ifishe yabigenewe igomba kuzuzwa. (Available on RURA website). 3. Urutonde rugaragaza ibikoresho (Datasheet of equipment). 4. Hatangwa icyangombwa kigaragaza ko uruhushya rwishyuriwe iyo icyo cyangombwa cyasinywe (Proof of payment if the license is approved by the Regulatory Board according to the invoice received).
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Hatangwa urwandiko rusaba, nibindi byangombwa bikenerwa, isesengura ry'ibikenerwa (ubuyobozi bushinzwe gucunga umutungo nogukurikirana ibijyanye n'amategeko, byemezwa n'inama y'ubutegetsi y'ubugenzuz, itanga uruhushya rw'imikoranire y'amaradiyo yigenga ibinyujije mu ibiro by'umuyobozi mukuru.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)</p>	<p>Muri banki nkuru y'igihugu kwishyura.</p>
<p>Hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?</p>	<p>Nkuko bigenwa n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda.</p>
<p>Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?</p>	<p>Buri gihe ifashishe itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena utumanaho mu Rwanda riri kumurongo wa interineti w'ikigo gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) website:</p>

	<p>www.rura.gov.rw igihe hari amakuru ukeneye cyangwa wifuza ifishe yuzuzwa iyo hari cyo usaba cyangwa hari ibicyenewe byihariye bisabwa kugira ngo hatangwe uruhushya rw'imikoranire y'amaradiyo yigenga. Ukeneye ibindi bisobanuro hamagara kuri iyi telefoni itishyurwa: 3988 igihe cyose ushakiye.</p>
Impapuro zuzuzwa	<p>Ifishi ikoresheya gusaba nibikenerwa kugira ngo uhabwe uruhushya rw'itumanaho rwa radiyo zigenga (HF/VHF/UHF)</p>
Ibyangombwa bisabwa n'Amategeko	<p>Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda ni iteka rya Minisitiri N°03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga y'uruhushya rw'itumanaho ya radiyo.</p>

4. Ubwoko bwa serivisi : Uruhushya rwogukora rwa television y'igihugu na radiyo

Serivisi ni iyihe yihe? Nujje ibisabwa?	<p>Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubutegetsi y'igenzura, ubuyobozi bw'icungamutungo nogukurikirana ibijyanye n'amategeko giha television na radio uruhushya rwogukora.</p>
Niyihe serivisi nagana?	<p>Ikoranabuhanga ubuyobozi bushinzwe icunga mutungo nogukurikirana</p>
Serivisi itangwa ryari?	<p>Guhera kuwa mbere saa moya zamugitondo kugeza saa kumi nimwe zanimugoroba (Monday to Thursday: 7:00 am to 5:00 pm) Kuwa gatanu guhera saa moya zamugitondo kugeza saa sita</p>

	zakumanywa: (7:00 am to 12:00 pm)
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose bihari uruhushya rwogutangaza mugihe cy'ukwezi.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hari amafaranga fatizo nandi mafaranga ateganywa n'amategeko nkuko agenwa n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga y'uruhushya rw'itumanaho ya (Available also on RURA Website).
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	: <ul style="list-style-type: none"> • Urwandiko rwandikiwe umuyobozi mukuru wa RURA; • Ifishi yuzuye isaba igaragaza muburyo bwa tekenike amasitasiyo agomba gushyirwaho (attach any other detail or manual that may help to understand the network concept); • Uruhushya rutangwa n'inama y'igihugu y'itangazamakuru rutanga uburenganzira bwo gukorera mu Rwanda. • Bigaragaza ibyo ikigo gifite • Ibyo giteganywa gucuruza • Ibyo gifite bihariye
Binyura muzihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nizindi nyandiko zikenewe, gusesengura ibindi bikenerwa (ubuyobozi bushinzwe gucunga umutungo nogukurikirana ibyamategeko, inama y'ubugenzuzi itanga icyemezo cyogukora radiyo na television ibinyujije mubiro by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero kwishyura igiciro)	Inama y'igihugu y'itangazamakuru (MHC), RDB (Ikigo cy'igihugu cy'Iterambere na Banki nkuru y'Igihugu kwishyura.

cyangwa gushaka ibindi byangombwa)	
Ese hari uburyo bwo kurenganurwa iyo udahawe iyo serivisi ar?	Nkuko byemejwe n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda.
Hari ibindi by'ingenzi bikenewe kumengwa kugira ngo ubone iyo serivisi?	Buri gihe iyambaze itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda risangwa kurubuga rwa interineti rwa RURA website: www.rura.gov.rw igihe hari amakuru ukeneye ajyanye n'inzandiko zuzuzwa hasabwa serivisi cyangwa ibikenerwa hatangazwa ibigomba kubahirizwa batanga uruhushya. Igihe hari amakuru ukeneye hamagara kuri iyi telephone: 3988 igihe cyose ushakiye.
Impapuro zuzuzwa	Kuzuza ifishi usaba nibicyenerwa kugira ngo uhabwe uruhushya rwa television na radiyo Rwanda.
Ibyangombwa bisabwa n'amategeko	Itegeko N°39/2001 ryo kuwa 13/09/2001 rishyiraho ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro, itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda nibisabwa kugira ngo bitangazwe byose biboneka kurubuga rwa interineti y'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro.

5. Ubwoko bwa serivisi : icyemezo cy'itumanaho rya radiyo

Serivisi n'iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyujijwe munama y'ubugenzuzi, ubuyobozi bushinzwe gucunga umutungo nogukurikirana ibya mategeko butanga uruhushya rwogutangiza
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	itumanaho rya radiyo nirya interineti.
Ni hehe serivisi itangirwa?	Ubuyobozi bw'ikoranabuhanga/Ubushinzwe gukurikirana ibyi cunga mutungo
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba (kuwa kane: 7:00 am to 5:00 pm) Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa (Friday: 7:00 am to 12:00 pm)
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose bihari uruhushya rwo gutangiza itumanaho y'iradiyo rutangwa mugihe kingana n'ukwezi.
Serivisi niba yishyurwa, igiciro ni ikihe?	Hari amafaranga fatizo yashyizweho hari nandi ateganywa n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rigena amafaranga y'uruhushya rwitumanaho rya radiyo risangwa kurubuga rwa interineti y'ikigo cy'igihugi gishinzwe kugenzura imirimo ifitiye igihugu akamaro (Available also on RURA Website).
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	ibikenerwa: <ul style="list-style-type: none"> • Gahunda y'ubucuruzi • Kugaragaza ibyo aribyo murwego rwa tekeniki
Binyura muzihe nzira kugira ngo uyihabwe?	Gutanga ibikenerwa byose, gusesengura ibikenerwa (Ubuyobozi bushinzwe gucunga umutungo, gukurikirana ibijyanye n'umutungo hamwe nibijyanye n'amategeko bwemeza uruhushya rw'itumanaho nyuma yokwishyura).
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero kwishyura igiciro cya serivisi cyangwa	

gushaka ibindi byangombwa)	
Ese hari ubundi buryo bwokurenganurwa mugihe udahawe iyo serivisi?	Nkuko bigenwa n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda .
Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe ifashishe itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda kurubuga rwa interineti rw'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro: www.rura.gov.rw . Ukeneye ibisobanuro hamagara kuri iyi telefoni itishyurwa : 3988 igihe cyose ubishakiye.
Impapuro zuzuzwa	Ntayo
	Itegeko N°39/2001 ryo kuwa 13/09/2001 rishyiraho ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro n'Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho.

6. UBWOKO BWA SERIVISI: Uruhushya rwa (SATPHONE)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubugenzuzi, Ubuyobozi bw'Icunga mutungo nogukurikirana ibijyanye n'amategeko gitanga uruhushya rwo gukoresha iminara, ambassade, nibigo byabashinzwe gukoresha itangamazamaku.
Ni hehe serivisi itangirwa?	Ishami rishinzwe ikoranabuhanga hamwe nirishinzwe gucunga nogukurikirana umutungo
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kuminimwe zanimugoroba (Monday to Thursday: 7:00 am to 5:00 pm) Kuwa gatanu saa moya

	zamugitondo kugeza saa sita zakumanywa (Friday: 7:00 am to 12:00 pm)
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose byuzuye uruhushya rw'itangazamakuru ruboneka mugihe cy'ukwezi kumwe gusa.
Niba serivisi yishyurwa, igicro nikihe?	Hari amafaranga fatizo nandi agenwa n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga y'uruhushya rw'itumanaho rya radiyo (risangwa kurubuga rwa interineti rw' ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro.
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	Ibikenerwa: Urwadiko rusaba rwandikiwe umuyobozi mukuru w'ikigo gishinzwe kugenzura imirimo ifitiye igihugu akamaro, ifishi isaba yujujwe, icyemezo kigaragaza ko wiyandikishije, Irangamuntu/passiporo zomumahanga ku abayobozi b'ibigo, icyemezo kigaragaza ko wiyandikishije mubatanga umusoro kunyungu, nicyemezo kigaragaza ko utanga umusora. Za mbassade nibigo byigenga bishamikiye k'Urwanda banyuza inzandiko zabo zisaba muri minisiteri y'Ububanyi n'amahanga. Inzego z'amashuri zifuzwa guhabwa uruhushya zigomba komekaho icyemezo cya minisiteri y'Uburezi kibemerera gukora.
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nibindi byose bikenerwa, isesengura ry' ibikenerwa (ubuyobozi bushinzwe icunga mutungo nogukurikirana iby'amategeko, byemezwa n'inama y'ubugenzuzi itanga uruhushya rwa SATPHONE binyujijwe mubiro

	by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'igihugu cy'iterambere, Ikigo cy'igihugu cy'Imisoro n'amahoro, Minisiteri y'ububanyi n'amahanga kuri za ambassade nibigo byigenga bishamikiye ku Rwanda na minisiteri y'uburezi kubigo by'uburezi.
Ese hari uburyo bwakurenganurwa mugihe udahawe iyo serivisi?	Nkuko byagenwe nitegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe iyambaze itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda rigaragara kurubuga rwa interineti rwa RURA (website: www.rura.gov.rw) bisobanuro bijyanye ninzandiko zisaba nibindi bikenerwa kugira ngo uruhushya rwa SATPHONE rutangwe. Ukeneye ibindi bisobanuro wahamagara kuri iyi telefoni itishyurwa : 3988 igihe cyose ubikeneye .
Impapuro zuzuzwa	Ifishe isaba nibindi byose bikenerwa kugira ngo SATPHONE ikore.
Ibyangombwa bisabwa n'amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga ikoranabuhanga mu Rwanda n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga fatizo y'uruhushya rw'itumanaho rya radiyo.

7.UBWOKO BWA SERIVISI: KWEMERERWA GUTANGIZA NOGUSHYIRAHO RADIYO

<p>Serivisi ni iyihe? Nujuje ibisabwa?</p>	<p>Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubugenzuzi, ubuyobozi bushinzwe kugenzura nogucunga umutungo nogukurikirana ibijyanye n'amategeko itanga uruhushya rwogutangiza radiyo kubantu bikorera kugiti cyabo.</p>
<p>Ni hehe serivisi itangirwa?</p>	<p>Ubuyobozi bushinzwe ikoranabuhanga, gucunga nogukurikirana umutungo</p>
<p>Serivisi itangwa ryari?</p>	<p>Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya kugeza saa sita zakumanywa</p>
<p>Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?</p>	<p>Iyo ibisabwa byose byuzuye uruhushya rwo gutangiza ikigo cy'itangaza makuru bikorwa mugihe cy'ibyumweru bibiri.</p>
<p>Niba serivisi yishyurwa, igiciro ni ikihe?</p>	<p>Hari amafaranga fatizo nandi yagenwe n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rigena amafaranga y'uruhushya rw'itumanaho rya radiyo riri rubuga rwa interineti rwa (RURA).</p>
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Ibikenerwa:</p> <ul style="list-style-type: none"> • Urwandiko rwandikiwe uhagarariye ihuriro rya amaradiyo (RARU) rugaragaza impamvu zikurikira ushakira gutangiza iradiyo, iyo usaba atari umunyarwanda ugaragaza impamvu yokuza mu Rwanda. • Urwandiko rusaba rugomba kuzuzwa . • Ikarita ndangamuntu y'Urwanda cyangwa passiporo

	<p>y'uwusaba,umubyeyi cyangwa umuhagarariye.</p> <ul style="list-style-type: none"> Kopi ya passipoti kuba tarabanyarwanda.
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba, nandi madosiye yose yangombwa, gusesengura ibisabwa (Ubuyobozi bushinzwe gucunga umutungo nogukurikirana ibijyanye n'amateg butanga uruhushya rwo gutangiza radiyo binyuze mubiro by'umuyobozi mukuru.
Ese hari izindi bisaba kunyuramo? Ni izihe?(Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ntayo
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Nkuko bigenwa n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rishyiraho itumanaho mu Rwanda.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wakwifashisha itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda riboneka kurubuga rwa interineti rwa (RURA website: www.rura.gov.rw) kugira ngo ubone amakuru, ifishi yuzuzwa cyangwa ibindi byose bijyanye nogutangiza radiyo. Ukeneye ayandi makuru wahamagara kuri iyi telefoni itishyurwa: 3988 igihe cyose ubishakiye.
Impapuro zuzuzwa	Amafishi asaba uruhushya nibindi bikenerwa kugira ngo uruhushya rwogutangiza radiyo na televiziyo y'Igihugu.
Ibyangombwa bisabwa n'amategoko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda n'Iteka rya minisitiri N° 03/RURA/2005 ryo kuwa

	14/07/2005 rishyiraho amafaranga fatizo y'uruhushya rwitumanaho rya radiyo.
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8. UBWOKO BWA SERIVISI: URUHUSHYA RW'IKIBUGA CY'INDEGE

Serivisi ni yihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubugenzuzi gucunga umutungo nogukurikirana ibijyanye n'amategeko ubuyobozi butanga uruhushya rwogukoresha indege kubibuga by'indege cy'indege.
Ni hehe serivisi itangirwa	Ikoranabuhanga/Ubuyobozi bushinzwe gucuna nogukurikirana umutungo.
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	iyi ibikenewe byose bihari, Uruhushya rw'ikibuga cy'indege ruboneka mugihe kingana n'ukwezi.
Niba serivisi yishyurwa, igicro ni ikihe?	Hari amafaranga fatizo nandi mategeko yagenwe n'Iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga y'uruhushya rw'itumanaho rya radiyo iri kurubuga rwa interineti rwa (RURA).
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	Ibyangombwa bikenerwa ni icyemezo kigaragaza yuko ufite uruhushya rwogukoresha ikirere (The required documents include registration license and Air worthiness certificate).
Binyura muzihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nibindi byangombwa bikenerwa,

	gusesengura ibikenewe byose (ubuyobozi bushinzwe gucunga umutungo nogukurikirana ibijyanye n'amategeko, kwemeza bikorwa n'inama y'ubugenzuzi, hagatangwa uruhushya rwa sitasiyo y'indege binyuze mu biro by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo?, Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'Igihugu gishinzwe iby'indege mu Rwanda (Rwanda Civil Aviation Authority (RCAA).
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Nkuko byemejwe n'itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Ntayo
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigenga itumanaho mu Rwanda n'iteka rya minisitiri N° 03/RURA/2005 ryo kuwa 14/07/2005 rishyiraho amafaranga y'uruhushya rw'itumanaho rya radiyo.

9.UBWOKO BWA SERIVISI: URUHUSHYA RWOGUTANGIZA UBUCURUZI BWA INTERINETI (Authorization for operations of internet cafes)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mubikorwa by'ikoranabuhanga (through the ICT Applications, Cyber security and Postal services Directorate issues the authorization to internet Cafés operators).
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Ni hehe serivisi itangirwa?	ICT Applications, Cyber security and Postal services Directorate
Serivisi itangwa ryari?	Kuwa mbere kuva saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibikenewe byose bihari uruhushya rwo kugira , internet cafés ruboneka mu minsi irindwi gusa.
Niba serivisi yishyura igiciro ni ikihe?	15,000 RwF nkuko byafashwe n'icyemezo cy'inama y'ubugenzizi N°15/ICT.APP/RURA/2009 cyo kuwa 6/11 2009 rishyiraho uburyo bwokugenzura rikagena n'imikorere ya Internet cafés mu Rwanda (ibigenderwaho kugira ngo ubone internet cafés: biri kurubuga rwa interineti rwa RURA)
Nibihe byangombwa kugira ngo uyibone?	<ul style="list-style-type: none"> • Ifishi yujujwe ibisaba • icyemezo cya banki cyuko wishyuye • icyemezo cy'ubucuruzi • Sitati iyo ari assosiyasiyo • Umwirondoro • Aduresi nyayo
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga ifishi isaba nizindi disiy zikenewe, gusesengura ibikenerwa (ICT Applications, Cyber security and Postal services Directorate), zigatanga uruhushya binyuze mubiro by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'Igihugu k'iterambere (RDB). • (BNR) banki nkuru y'igihugu
Ese hari uburyo bwokurenganurwa mu	Ntayo

gihe udahawe iyo serivisi?	
Hari ibindi by'Ingenzi bikeneye kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wagana itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda riri kurubuga rwa interineti rwa RURA: (www.rura.gov.rw) ukeneye kugira ibyo umenya, ushaka ifishe isaba, ibikenerwa nibifasha gutangiza internet cafes mu Rwanda. Ukeneye amakuru hamagara kuri iyi telefoni itishyurwa: 3988 igihe cyose ushakiye.
Impapuro zuzuzwa	Ushobora gusaba ukoresheje interineti
Ibyangombwa bisabwa n'amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'icyemezo cy'inama y'ubutegetsi N°15/ICT.APPL-RURA/2009 cyo kuwa 6 /11/ 2009 gishyiraho uburyo bwokugenzura imikorere ya internet cafes mu Rwanda.

10.UBWOKO BWA SERIVISI: URUHUSHYA RWEMEZA IKORANABUHANGA RWO KOHEREZA AMAFARANGA NOKWISHYURA

Ni iyihe serivisi? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mugukoresha ikoranabuhanga, kuririnda nogukoresha serivisi z'iposita ubuyobozi butanga uruhushya rw'ikoranabuhanga mukohereza amafaranga (through the ICT Applications, Cyber security and Postal services Directorate issues the authorization for technology Certification to Electronic/mobile money transfer/remittance operators).
Ni hehe serivisi	Ubuyobozi bushinzwe gukoresha

itangirwa?	ikoranabuhanga, kuririnda nogukoresha serivisi z'iposita (ICT Applications, Cyber Security and Postal services Directorate)
Serivisi itangwa ryari? Bifata igihe kingana iki kugira ngo	Kuva Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumangwa.
Uhereye igihe wasabiye serivisi?	<ul style="list-style-type: none"> • Igenzura ry'abatekenisiye rikorwa mu cyumweru. • Uruhushya rutangwa mugihe cy'ibyumweru bitatu.
Niba serivisi yishyurwa, igiciro ni ikihe?	Kugezi ubu serivisi zitangirwa ubuntu.
Nibihe byangombwa bisabwa n'amategeko kugira ngo uyihabwe?	Ibikenerwa: <ul style="list-style-type: none"> • Ibigize iyoherezwa ry'amafaranga (Mobile Money features) • Uburyo bw'ikoresha amafaranga (Mobile money architecture) • Urubuga rw'umutekano (Platform security) • Gusubiza kugihe, kuvugurura, kurinda nokuva mu ibiza (Back up, maintenence, site security and disaster recovery) • Gahunda y'ishoramari (Investments plan) • Gahunda y'ishoramari yokohereza amafaranga nokwishyura (Future investments plan in Mobile money and payments (if any)) • Ubwiza n'imikorere y'itumanaho (Quality of network and application) • Umuyoboro wa raporo (Reporting format) • Amasezerano akorwa hagati y'ibigo by'itumanaho na serivisi zikoranabuhanga (Agreement)

	<p>between telecoms and ATM services providers (If any)</p> <ul style="list-style-type: none"> • Kumurikira umugenzuzi (RURA).
Binyura mu zihe nzira kugira ngo uyihabwe?	Imurika risaba uruhushya rikorerwa Banki nkuru y'Igihugu (BNR) Urwandiko rusaba icyemezo tekenike rumurikirwa RURA
Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Banki nkuru y'Igihugu (BNR)
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Ntayo
Ese hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Ntayo
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko	Iteka rya minisitiri N°03/10/04 ryo kuwa 07/06/2004, ry'Ubugenzuzi bwa banki nkuru (BNR Regulations).

11.Ubwoko bwa serivisi: Kwemeza uruhushya rw'utanga serivisi

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mu ikoreshwa ry'ikoranabuhanga, kuririnda nogukoresha serivisi z'iposita ubuyobozi butanga uburenganzira bw'utanga serivisi (through the ICT Applications, Cyber security and Postal services Directorate issues the certification service provider license).
Ni hehe serivisi itangirwa?	Ikoreshwa ry'ikoranabuhanga, kuririnda nogukoresha serivisi z'amaposita

Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uherye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Imurika ryo kwemerera utanga serivisi bikorwa mugihe cy'ibyumweru bibiri • Uruhushya rutangwa mugihe cy'ukwezi.
Niba serivisi yishyurwa, igiciro ni ikihe?	Amafaranga yogusaba: 500,000 RWF Amafaranga y'uruhushya : 2.500.000 RWF Amafaranga y'igishoro agomba kuba atari hasi yaya: 500.000.000 RWF Amasezerano yogukora (Performance bond): 115.000.000 RWF
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	Ibisabwa: <ul style="list-style-type: none"> • Urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA; • Gahunda y'ubucuruzi (Business plan) • Uruhandu rw'umutekano (Platform security) • Gusubiza kugihe, kuvugurura, kurinda umutekano nokuva mu ibiza (Back up, maintenence, site security and disaster recovery) • Gahunda y'ishoramari • Kumurikira ikigo gishinzwe igenzura (RURA). • Raporo y'igenzura y'ikoranabuhanga
Binyura muzihe nzira kugira ngo uyihabwe?	Gusaba uruhushya rwo kwemererwa gutanga serivisi, bikorerwa RURA, raporo y'igenzura mu ikoranabuhanga
Ese hari izindi nzego bisaba kunyuramo? Ni	Ikigo cy'Igihugu cy'Iterambere (icyemezo ko ikompanyi yemerewe

izihe?(Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	gukorera mu gihugu), Banki nkuru y'igihugu(BNR) kwishyura amafaranga yavuzwe mungingo hejuru nk'ikimenyetso cyokwishyura.
Ese hari uburyo bwokurenganurwa mu gihe udahawe iyo serivisi?	Ntabwo
Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Ntayo
Impapuro zuzuzwa	Ntazo
Ibyangombwa bisabwa n'amategeko	Itegeko N ^o 18/2010 ryo kuwa 12/05/2010 yerekeranye n'ubutumwa mw'ikoranabuhanga, umukono w'ikoranabuhanga n'uburyo bw'ikoranabuhanga m'ubucuruzi (RELATING TO ELECTRONIC MESSAGES, ELECTRONIC SIGNATURES AND ELECTRONIC TRANSACTIONS)

12. Ubwoko bwa serivisi: Gutanga uruhushya rwogutanga serivisi za interineti

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze m'ubuyobozi bw' ikorehwa ry'ikoranabuhanga, kuririnda nogukoresha serivisi z' iposita, amategeko ubukungu n'ibikorwaremezo butanga uruhushya rwogutanga serivisi za interineti.
Ni hehe serivisi itangirwa?	Ubuyobozi bukoresha ikoranabuhanga, burinda bukanakoresha serivisi z'iposita.
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza saa kumi nimwe zanimugoroba

	Kuwa gatanu kuwa saa moya za mugitondo kugeza saa sita zakumanywa.
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Imurika rikorwa mubyumweru bibiri • Iyo ibisabwa byose byuzuye uruhushya ruboneka mugihe cy'ukwezi.
Niba serivisi yishyurwa, igiciro ni ikihe?	<p>Gusa uruhushya bikorwa kubuntu Uruhushya rutangwa ku amadorari y'America ibihumbi bitanu: (5,000 USD)</p> <p>Ingwate yogukora n'Amadorari y'America ibihumbi maganabiri (Performance bond: 200,000 USD)</p> <p>Igishoro kishyurwa : Ntakishyurwa (Paid up capital: Not required)</p>
Ni ibihe byangombwa bisabwa kugira ngo uyibone?	<p>Ibisabwa:</p> <ul style="list-style-type: none"> • Urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA; • Ibiranga ikigo (Company profile) • Gahunda y'Ubucuruzi • Imbaziriza mushinga (Technical proposal) • Imurika rikorerwa ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA).
Binyura mu zihe nzira kugira ngo uyihabwe?	Urwandiko rusaba uruhushya rwogutanga serivisi za interineti rwandikirwa RURA.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'Igihugu cy'Iterambere (Gitanga icyemezo cyuko kompanyi yiyandikishije), Banki Nkuru y'Igihugu niho bishyura amafaranga yose yavuzwe.
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Ntayo
Hari ibindi by'ingenzi bikenewe kumenywa	Ntayo

kugira ngo ubone iyo serivisi?	
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko?	Itegeko ry'itumanaho n'icyemezo cy'inama y'ubutegetsu (Telecom law and Board Decision).

13.Ubwoko bwa Serivisi: Uruhushya rwogutanga serivisi zijyanye nibya amaposita

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro binyuze mUbuyobozi bw'ikoranabuhanga, buririnda bunatanga serivisi z'iposita butanga uruhushya rwogukora ibyamaposita.
Ni hehe serivisi itangirwa	Ubuyobozi bushinzwe gukoresha ikoranabuhanga, n'umutekano waryo na serivisi z'amaposita.
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byuzuye uruhushya rwogukora ibyamaposita rutangwa mugihe cy'amezi atatu.
Niba serivisi yishyurwa, igiciro ni ikihe?	Bizashyirwaho mu minsi iri imbere
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Uruhushya rwo gucuruza rufite igihe • Kuba ufite imigabane muri kampane (Share capital of Company) • Kuba izina rya sosiyete ryanditse. • Kuba waranditswe mubiro bishinzwe imisoro. • Gahunda y'Ubucuruzi • Kuba ufite ubwishingizi

	<ul style="list-style-type: none"> • Urwandiko wishyuriyeho muri banki
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nibindi byangombwa byose bisabwa, gusesengura ibikenerwa binyuze m'ubuyobozi bushinzwe ikoranabuhanga, umutekano, serivisi ziby'amaposita, ibikorwa remezo, Ubukungu nibijyanye n'amategeko, busura urubuga rwa interineti mbere yogutanga Uruhushya.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'Igihugu gishinzwe iterambere (RDB) • Ikigo cy'Igihugu cy'Imisoro n'amahoro • Banki Nkuru y'u Rwanda niho bishyurira • Ibigo by'Ubwishingizi kugira ngo ubone ubishingizi • Uturere
Ese hari uburyo bwokurenganurwa mu gihe udahawe iyo serivisi?	Ubuyobozi bushinzwe gukoresha ikoranabuhanga, kuyirinda, serivisi z'amaposita cyangwa ibibazo by'abacuruzi basuzuma ibibazo by'abaturage biri k'urubuga rwa interineti rwa (RURA) www.rura.gov.rw
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wakwiyambaza urubuga rwa interineti rw'ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro RURA website: www.rura.gov.rw kugira ngo ubone amakuru, amabwiriza, Ibyemezo byafashwe n'inama y'ubutegetsu n'ifishe isaba. Hari ayandi makuru ukeneye hamagara kuri iyi telefoni itishyurwa buri gihe ushakiy: 3988.
Impapuro zuzuzwa	Ibisabwa kuri serivisi za interineti
Ibyangombwa bisabwa n'amategeko	Ibiciro by'ikorabuhanga

**14.UBWOKO BWA SERIVISI: URUHUSHYA RWOGUKORA
(License for courier Operators)**

<p>Serivisi ni iyihe? Nujuje ibisabwa?</p>	<p>Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze m'Ubuyobozi bushinzwe ikoranabuhanga, Umutekano na serivisi zishinzwe amaposita butanga uruhushya rwogutwara courier (Cyber Security & Postal Services Directorates- issues License to courier Operators).</p>
<p>Ni hehe serivisi itangirwa?</p>	<p>Ubuyobozi bushinzwe ikoranabuhanga, Umutekano na serivisi z'amaposita.</p>
<p>Serivisi itangwa ryari?</p>	<p>Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa</p>
<p>Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?</p>	<p>Iyo ibisabwa byose byuzuye uruhushya rwo gutwara courier rutangwa mugihe cy'ukwezi.</p>
<p>Niba serivisi yishyurwa, igiciro ni ikihe?</p>	<p>Kizashyirwaho mu minsi irimbere</p>
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<ul style="list-style-type: none"> • Uruhushya rwogucuruza rugifite igihe • Kuba afite imari shingiro muri sosiyete • Kuba sosiyete yaranditswe izina ryayo rizwi • Kuba sosiyete yaranditswe mu biro bishinzwe imisoro • Gahunda y'ubucuruza • Kuba ufite ubwishingizi • Urwandiko rwishyuriweho muri banki
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba nibindi byangombwa bikenerwa, gusesengura ibyangombwa (binyuze</p>

	m'ubuyobozi bushinzwe ikoranabuhanga, umutekano hamwe na serivisi y'amaposita, ibikorwa remezo, ibijyanye n'umutungo hamwe nibijyanye n'amategeko busura aho ibikorwa bizakorerwa mbere yoguhabwa uruhushya.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'Igihugu cy'Iterambere (RDB) • Ikigo cy'Igihugu cy'Imisoro n'amahoro • Banki Nkuru y'Urwanda • Ibigo by'Ubwishingizi bitanga impapuro z'ubwishingizi • Uturere
Ese hari ubundi buryo bwokurenganurwa mu gihe udahawe iyo serivisi?	Hakoreshejwe ikoranabuhanga, m'umutekano nogutanga serivisi z'amaposita Ubuyobozi busuzuma ibibazo byashyizwe k'urubuga rwa interineti rukurikira www.rura.gov.rw
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe gana urubuga rwa interineti rw'ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro ubone amakuru, amabwiriza, ibyemezo by'inama y'ubutegetsi n'Ifishi yuzuzwa (RURA) website: www.rura.gov.rw . Ukeneye ibindi bisobanuro hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye : 3988.
Impapuro zuzuzwa	Ibikenerwa kugira ngo wemererwe gutanga serivisi za interineti
Ibyangombwa bisabwa n'amategeko	Ibiciro by'Ikoranabuhanga

15. Ubwoko bwa serivisi: Uruhushya rwogushyira mubikorwa itangwa rya serivisi (License for Applications Services Providers (ASP))

<p>Serivisi ni iyihe? Nujuje ibisabwa?</p>	<p>Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) – binyuze mubuyobozi bushinzwe ikoranabuhanga, kuwurinda nogutangwa kwa serivisi z'amapositiona- butanga uruhushya rwa ASP(data services providers, electronic commerce providers, VoIP services providers etc...)</p>
<p>Ni hehe serivisi itangirwa?</p>	<p>Ubuyobozi bw'ishyirwa mubikorwa ry'ikoranabuhanga, kuririnda nogutanga serivisi z'ipositiona.</p>
<p>Serivisi itangwa ryari?</p>	<p>Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu kuwa saa moya zamugitondo kugeza saa sita zamanywa</p>
<p>Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?</p>	<ul style="list-style-type: none"> • Imurika rikorwa mugihe cy'Ibyumweru bitatu • Iyo ibisabwa byose byuzuye uruhushya rutangwa mugihe cy'Ukwezi.
<p>Niba serivisi yishyurwa, igiciro ni ikihe?</p>	<p>Kugeza ubu serivisi zitangirwa ubuntu (Ariko ibiciro bizashyirwaho vuba)</p>
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<ul style="list-style-type: none"> • icyemezo cy'ubucuruzi • Kugira igishoro muri sosiyeti • Kuba izina rya sosiyete y'ubucuruzi ryaranditswe • Umuso nyongera gaciro nokwiyandisha mubiro by'imisoro • Gahunda y'ubucuruzi • Kubona ubwishingizi • icyemezo cya banki wishyuriyeho • Urwego rw'amasezerano ya

	<p>servisi (Service level agreement (SLA) with the Cloud Provider)</p> <ul style="list-style-type: none"> • Ibishingirwaho mu masezerano nibisabwa (Terms of agreement and conditions)
Binyura mu zihe nzira kugira ngo uyihabwe?	<p>Hatangwa urwandiko rusaba nibindi byose bikenewe, isesengura ry'ibikenewe (Ubuyobozi binyuze m'ikoresha ry'ikoranabushake, kuririnda nogutanga serivisi z'iposita iz'amategeko busura urubuga rwa interineti mbere yogutanga uruhushya.</p>
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'igihugu cy'iterambere (RDB) • Ikigo cy'igihugu cy'imisoro n'amahoro • Kuri Banki nkuru y'igihugu kwishyura • Ibigo by'ubwishingizi gushaka impapuro z'ubwishingizi • Uturere
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	<p>Ubuyobozi bw'ikoranabuhanga, kuririnda nogutanga serivisi bushyira ibibazo k'urubuga rwa interineti kuri www.rura.gov.rw</p>
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	<p>Buri gihe gana urubuga rwa interineti rwa RURA: www.rura.gov.rw ushaka amakuru, amabwiriza, ibyemezo by'inama y'ubutegetsi n'Ifishi isaba. Ukeneye andi makuru hamagara kuri iyi telefoni itishyurwa: 3988 igihe cyose ushakiye.</p>
Impapuro zuzuzwa	<p>Ibikenerwa ku ikoresha rya electoronike</p>
Ibyangombwa bisabwa n'amategeko	<p>Itegeko ry'ikoranabuhanga, Iteka rya peresida, Ibiciro bishya by'ikoranabuhanga</p>

16.Ubwoko bwa serivisi: Kwemera gutangiza ibifasha ikoranabuhanga (BTS and Fiber Optic Cables Rollout)

<p>Serivisi ni iyihe? Nujuje ibisabwa?</p>	<p>Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) – binyuze m'ubuyobozi bw'iterambere ry'ikoranabuhanga mubikorwa remezo,ubuyobozi butanga uruhushya rwa (Towers and Fiber Optic Cables roll out to Telecom Operators), Gutangaza abakoresha interiyeti nka serivisi.</p>
<p>Ni hehe serivisi itangirwa?</p>	<p>Ubuyobozi bw'ikoranabuhanga mu iterambere ry'ibikorwa remezo</p>
<p>Serivisi itangwa ryari?</p>	<p>Kuwa mbere kuva saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa</p>
<p>Uherye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?</p>	<p>Iminsi ntarengwa n'itatu nyuma yuko RURA ibona icyemezo cya RDB n'Urwandiko rw'inzego zibanze rubemerera gukora.</p>
<p>Niba serivisi yishyurwa, igiciro ni ikihe?</p>	<p>Kugeza ubu n'ubuntu</p>
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Urwandiko rusaba, ibirango byihariye , amafoto y'itumanaho, amasezerano y'ubugure, icyemezo cyuko ukorana na RDB</p>
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba rwandikirwa RURA, rusaba kwemererwa gukora rwandikirwa ubuyobozi bw'ibanze rwanditswe na RURA obikorwa mu mwanya w'abasaba uruhushyan.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibinbi byangombwa)</p>	<p>Ntazo</p>

Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Yego. Binyuze m'ubuyobozi bushinzwe abagenerwa bikorwa, Urubuga rwa interineti, hamagara kuri iyi telefoni itishyurwa: 3988 .
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wakwitabaza itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda riri k'urubuga rwa interineti rwa RURA: www.rura.gov.rw ukeneye amakuru, amabwiriza yogusangira ibikorwa remezo by'itumanaho.
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'amabwiriza yo gusangira ibikorwa remezo by'itumanaho aho bikorera.

17.Ubwoko bwa serivisi: Radiyo n' ubwoko bw'ibikoresho by'itumanaho Electronike bwemezwa

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy,igihugu gishinzwe kugenzura ibikorwa bifitiye igihugu akamaro (RURA) – binyuze mubuyobozi bushinzwe iterambere ry'ibikorwa remezo mu ikoranabuhanga butanga ibikoresho by'itumanaho rya radiyo byemeza ko itumanaho rikora, batanga ikoranabuhanga, abatangazamakuru,abatanga serivisi za interineti.
Ni hehe serivisi itangirwa	Ubuyobozi bw'ikoranabuhanga mu iterambere ry'ibikorwa remezo
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo	Iyo ibisabwa byose byuzuye iminsi ntarengwa n'itatu.

uyihabwa?	
Niba serivisi yishyurwa, igiciro ni ikihe?	Kugeza ubu n’ubuntu
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	<p>1. Ibisabwa bigizwe nibi bikurikira (Administrative elements comprising):</p> <ul style="list-style-type: none"> • Urwandiko rusaba; • Ifishi igaragaza ibikenewe isaba icyemezo cyo kurangiza inshingano cyangwa kongererwa igihe hakurikijwe urugero rukora nka gihamya (An information form for a Terminal Equipment Certification request, or Certification renewal request, in accordance with the model attached as Exhibit A); • Aho bishoboka, ifishi y’ibijyanye nogusaba gutangiza radiyo, cyangwa gusaba icyemezo cyogusubukura hashingiwe k’urugero rwometsweho nkagihamya (or Certification Renewal request, in accordance with the model attached as Exhibit B); • Kugena hashingiwe k’urugero rwometsweho nkagihamya (A pledge, in accordance with the model attached as Exhibit C); • Kutitiranya bishoboka gukorwa n’Ukora ibintu hakurikijwe urugero rwometsweho nkagihamya (An undertaking from the manufacturer, in accordance with the model attached as Exhibit D); • Uhagarariye wigaragaza hashingiwe k’Urugero rwometsweho nkagihamya (A representation declaration, in

	<p>accordance with the model attached as Exhibit E);</p> <ul style="list-style-type: none"> Igaragazwa rikorwa rigamije kwerekana ko gukora ibintu bitahagaze hashingiwe k'urugero rwometsweho nkagihamya (A declaration that manufacturing has not ceased, in accordance with the model attached as Exhibit F) <p>2. Ibyemezo bikenerwa bigizwe nibi bikurikira (Technical documents comprising):</p> <ul style="list-style-type: none"> Ibimenyetso rusange bigaragaza ibintu byakozwe (A general description sufficient to identify the product); Amafoto y'Ibikoresho (Photographs of the equipment); Ibihe byogukoreramo (Operating conditions); Raporo z'isuzuma zigaragaza kwemera (Test reports/declaration of conformity); <p>3. Ibikoresho byokureberaho (Equipment specimen (where applicable))</p>
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba nibindi byangombwa bikenerwa, gusesengura ibyangombwa, Gutegura nogutanga ubwoko bw'icyemezo.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)</p>	<p>Ntayo</p>
<p>Ese hari uburyo bwo kurenganurwa mu gihe</p>	<p>Yego. Binyuze m'ubuyobozi bushinzwe ibibazo by'abaguzi, biri</p>

udahawe iyo serivisi?	k'urubuga rwa interineti, na telefoni itishyurwa: 3988.
Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Wakwitabaza itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda k'urubuga rwa interineti rwa RURA: www.rura.gov.rw kugira ngo ubone amakuru ajyanye nibya ifishi isaba guhabwa uruhushya.
Impapuro zuzuzwa	Ifishi isaba iri kuri interineti yakwemerezwa mu Rwanda (Online form for type approval in Rwanda)
Ibyangombwa bisabwa n'amategeko	Itegeko N° 44/2001 ryo kuwa 30/11/2001 rigena itumanaho mu Rwanda n'amabwiriza.

18.Ubwoko bwa serivisi: Uruhushya rwogukora imirimo y'Ubwikorezi bwo mu ikirere (License for Air Transport operations)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA), binyuze m'Ubuyobozi bushinzwe ubwikorezi bwomukirere n'amategeko butanga uruhushya ku amasosiyeti akora ijyanye n'ingendo zomukirere (through Air Transport and Legal Affairs Directorates, issues Air Transport operations' License to Air Travel Agencies and Freight Forwarders).
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe ubwikorezi bwo mukirere
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo	Iyo ibikenewe byose byuzuye uruhushya rw'Ibyubwikorezi bwo mu ikirere rutangwa muminsi cumi

uyihabwe?	nine.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe kucyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 mugutwara abantu n'ibintu Mu Rwanda nkuko bigaragara: <ul style="list-style-type: none"> • Amafaranga yokwiyandikisha nibihumbi bitanu: 50,000 RwF ayuruhushya • Amafaranga y'Uruhushya: 200,000 RwF
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	Amabwiriza anogeye amasosiyeti akora ingendo zomu ikirere naboroshya izo ngendo (Comfort guidelines for Air travel agencies and for Freight Forwarders).
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba n'Ibindi byangombwa bikenerwa, gusesengura ibisabwa (Ubuyobozi bushinzwe gutwa abantu n'ibintu mukirere n'amategeko butanga uruhushya binyuze mubiro by'umuyobozi mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'Igihugu cy'Iterambere kwiyandikisha
Ese hari uburyo bwo kurenganurwa mu gihe udahawe serivisi?	Ugana ubuyobozi bushinzwe gutwara abantu n'ibintu mu kirere
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe ukeneye amakuru kubijyanye n'Ifishi isaba n'Uruhushya rwo gukora imirimo yogutwara abantu n'ibintu mu kirere sura urubuga rwa interineti rukurikira: www.rura.gov.rw . Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .

Impapuro zuzuzwa	Hari amafishi kurubuga rwa interinet yakoreshwa gusaba uruhushya rwogukora imirimo yogutwara abantu n'ibintu.
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'icyemezo cy'inama y'ubutegetsu N° 16/TR-RURA/2008 ku imikorere rusange yogutwara abantu n'ibintu mu Rwanda.

19.Ubwoko bwa serivisi: Uruhushya rusange rwo gutwara abantu n'ibintu (Authorizations for Public Transport operations)

Serivisi ni iyihe? Nujuje ibisabwa?	(RURA) Binyuze m'ubuyobozi bushinze imirimo yogutwara abantu n'amategeko Butanga uruhushya rwogukoresha ibinyabiziga bikurikira (Taxi cabs, Minibuses, Jeeps and Pick-ups and Motorcycles transport operators).
Ni hehe serivisi itangirwa?	Ubuyobozi bwo gutwara abantu n'ibintu Road Transport Directorate
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uherye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose byuzuye Uruhushya rwogukora imirimo ijyanye nogutwara abantu n'ibintu hakoreshejwe ibinyabiziga bikurikira, (Taxi cab, Minibuses and Motorcycle transport operations are issued in one (1) day).
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe ku icyemezo cy'inama y'ubutegetsu N° 16/TR-RURA/2008 ku imirimo rusange yogutwara ibintu n'abantu mu Rwanda, Amafaranga atangwa kucyemezo naya akurikira:

	<ul style="list-style-type: none"> • 5,000 Rwf bya moto • 10,000 Rwf by'imisoro • 15,000 Rwf bya Jeeps na Pick-ups • 20,000 Rwf bya Minibuses naCoasters
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	Ikarita iranga imodoka (Carte Jaune), raporo y'igenzura ry'imodoka, Ubwishingizi, inyandiko igaragaza ubwishyu, Irangamuntu, ibaruwa isaba.
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga ibaruwa isaba nibindi bisabwa, gusesengura ibisabwa (Ubuyobozi bwo gutwara abantu mu muhanda n'amategeko, Kugenzura imiterere mbere yogutanga uruhushya rw'imodoka (taxi cab).
Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Police y'Igihugu kugira ngo hagenzurwe imiterere y'imodoka • Banki Nkuru y'Urwanda • Ikigo cy'ubwishingizi kugira ngo ubone ibyangombwa by'ubwishingizi
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Ugana ubuyobozi bushinzwe gutwara abantu mu muhanda
Hari ibindi by'Ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe gana RURA kuri : www.rura.gov.rw ubone amakuru ukeneye, amabwiriza, ibyemezo by'inama y'ubuyobozi na mafishi akoreshwa mu gusaba. Ukeneye andi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Kurubuga rwa interineti hari ifishi yabakora akazi kogutwara abantu mu muhanda
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'ibyemezo by'inama y'Ubutegetsi N° 16/TR-RURA/2008 ku imikorere

	rusanga yogutwara abantu mu Rwanda.
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20.Ubwoko bwa serivisi: Uruhushya rw'amashuri yigisha gutwara imodoka

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze m'ubuyobozi bushinzwe gutwara abantu n'ibintu mu muhanda nubushinzwe amategeko butanga uruhushya rwo gutangiza amashuri yigisha gutwara imodoka bukanayandika.
Ni hehe serivisi itangirwa	Ubuyobozi bwogutwara abantu n'ibintu mu muhanda
Serivisi itangwa ryari?	Kuwa mbere guhera saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose bihari byose, uruhushya rw'ishuri ryigisha gutwara imodoka rutangwa mubyumweru bibiri.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe kubyemezo by'inama y'ubutegetsi N° 13/TR-RURA/2009 yo kuwa 4 Nzeri 2009 hashingiwe ku imikorere y'amashuri yigisha gutwara imodoka mu Rwanda, agena ibi bikurikira: <ul style="list-style-type: none"> • Amafaranga yokwandikwa: 20,000 RwF • Amafaranga y'Uruhushya: 50,000 RwF
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	<ul style="list-style-type: none"> • icyemezo cyo kwiyandikisha mubucuruzi or cooperative registration cyangwa waranditswe muri koperative • Imodoka nzima yajyenzuwe

	<p>inshuro ebyiri</p> <ul style="list-style-type: none"> • Urwandiko rwishyuriweho rwa banki • Uruhushya rwogutwara imodoka rw'abigisha gutwara imodoka • icyemezo cy'amashuri yisumbuye kubigisha gutwara imodoka • Ikarita iranga imodoka (Carte jaune) • Ubwishingizi • Raporo y'Isuzuma ry'imodoka • Amasezerano y'ubukode bw'imodoka • Ikibuga cyo kwigishirizaho • Amasezerano y'ubukode bw'amashuri yokwigishirizamo • Uruhushya rwogukora rutangwa n'inzego zibanze.
	<p>Gutanga urwandiko rusaba nibindi bisabwa, gusesengura ibisabwa (ubuyobozi bushinzwegutwara imodoka mu muhanda busura urubuga rwa interineti mbere yogutanga uruhushya.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)</p>	<ul style="list-style-type: none"> • Ikigo cy'Igihugu cy'Iterambere (RDB) • Police y'Igihugu gutanga raporo y'Isuzuma • Banki Nkuru y'Urwanda kwishyura • Ikigo cy'Ubwishingizi kubera ibyangombwa by'ubwishingizi • Uturere
<p>Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?</p>	<p>Wagana Ubuyobozi bushinzwe gutwara imodoka mu muhanda</p>
<p>Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?</p>	<p>Buri gihe wagana RURA k'urubuga rwa interineti: www.rura.gov.rw ukabona amakuru, amabwiriza, Ibyemezo by'inama y'ubutegetsi n'amafishi asaba. Ukeneye amakuru hamagara kuri iyi</p>

	telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Kurubuga rwa interineti habaho amafishi yuzuzwa bashaka guhabwa uruhushya rwogukora akazi gutwara imodoka mu muhanda
Ibyangombwa bisaba n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'Inama ifata ibyemezo N° 13/TR-RURA/2009 yo 4 Nzeri 2009 Hashingiwe ku imikorere y'amashuri yigisha gutwara imodoka mu Rwanda.

21.Ubwoko bwa serivisi: Uruhushya rwogutwara imodoka mu mihanda yo mu mijyi

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA)-binyuze m'ubuyobozi butwara imodoka mu mihanda n'amategeko-butanga uruhushya rw'imodoka zikorera mu mijyi (Amasosiyeti atwara abantu n'ibintu, amakompanyi n'amakoperative)
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe gutwara imodoka mu muhanda
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uherye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose bihari, uruhushya rwogukorera mu mujyi akazi ko gutwara imodoka mugihe cy'iminsi cumi nine.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe ku icyemezo cy'inama y'Ubutegetsi N° 16/TR-RURA/2008 rerekeye imikorere y'inzego zitwara abantu n'ibintu mu Rwanda, Uruhushya rwogukorera mu mijyi

	imirimo yogutwara abantu n'ibintu rutangwa kuri aya mafaranga 200,000 RwF/kumwaka.
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	<ul style="list-style-type: none"> • icyemezo cyuko wiyandikishije m'Ubucuruzi cyanwa wariyandikishije muri koperative • Imodoka kuba arinzima • icyemezo kishyuriweho muri banki • Ikarita iranga imodoka (Carte jaune) • Ubwishingizi • Raporo igaragaza ko imodoka yagenzuwe • Amasezerano y'Ubukode bw'Imodoka • Gahunda y'Ubucuruzi • Amasezerano y'Ubukode bw'Ibiro • Amasezerano yaho guparika
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga ibaruwa isaba nibindi byose bisabwa, gusesengura ibisabwa byose (Ubuyobozi bushinzwe amategeko nogutwara abantu n'ibintu butanga uruhushya.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'Igihugu cy'iterambere (RDB) • Polisi y'Igihugu kugira ngo ubone icyemezo cyuko imodoka yagenzuwe • Banki nkuru y'Urwanda ukishyura • Ibigo by'Ubwishingizi kugi ngo ubone inzandiko z'Ubwishingizi
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Uhita ugana ubuyobozi bushinzwe ibyo gutwara imodoka mu muhanda
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Bugihe wagana urubuga rwa interineti rwa RURA kuri: www.rura.gov.rw kugira ngo ubone amakuru, amabwiriza, ibyemezo by'Inama y'Ubutegetsi na mafishi asaba.

	Ukeneye ayandi makuru wahamagara kuri iyi numero ya telefoni itishyurwa: 3988 igihe cyose ushakiye.
Impapuro zuzuzwa	Amafishi asaba ari kurubuga rwa interineti
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'icyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 ryerekeye imikorere y'Imodoka zitwara abantu n'ibintu.

22.Ubwoko bwa serivisi: Uruhushya rwemerera amatagisi gukora (License for Taxi cab transport operations)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye Igihugu akamaro (RURA)-Binyuze m'Ubuyobozi bushinzwe ibyo gutwara abantu n'ibintu n'amategeko butanga uruhushya ku makoperative afite amatagisi akora.
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe ibyo gutwara abantu n'ibintu
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zakumugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose bihari, Uruhushya rwogukorera mu mujyi ibijyanye nogutwara abantu nibintu rutangwa mu iminsi irindwi.
Niba serivisi yishyurwa, igicro ni ikihe?	Hashingiwe kucyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 cyirebana nogutwara abantu n'ibintu mu Rwanda, amafaranga y'Uruhushya rwogukoresha imodoka naya 200,000 RwF/kumwaka.
Ni ibihe byangombwa bisabwa kugira ngo	<ul style="list-style-type: none"> • Kwiwandikisha mu bucuruzi • Amasezerano y'Ubukode

uyihabwe?	bw'Ibiro <ul style="list-style-type: none"> • Amasezerano y'Ubukode bwaho guhagarara (Parking area contract) • Imodoka kuba arinzima • Urwandiko rwishyuriweho muri banki • Ikarita iranga imodoka (Carte jaune) • Ubwishingizi • Raporo y'Ubugenzuzi • Gahunda y'Ubucuruzi
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nibindi byose bikenerwa, gusesengura ibisabwa (Ubuyobozi bushinzwe ibyogutwara abantu n'Ibintu, amategeko, bubwiriza banyiri modoka gutera ibara ry'umweru numuhondo mbere yoguhabwa uruhushya (painting the vehicle with white color and a yellow band and taxi light above, issuance of license).
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • Ikigo cy'Igihugu cy'Iterambere (RDB) • Polisi y'Igihugu kuzana raporo y'Igenzura ry' imodoka • Banki Nkuru y'Igihugu kwishyura • Bigo by' Ubwishingizi kuzana ibyangombwa by'Ubwishingizi
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Wihutira kugana Ubuyobozi bushinzwe ibyo gutwara abantu nibintu mu muhanda
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe gana RURA kurubuga rwa interineta: www.rura.gov.rw ukeneye amakuru, amabwiriza, Ibyemezo by'Inama y'Ubutegetsi na mafishi asaba. Hari amakuru ukeneye hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Ifishi isaba iri kurubuga rwa

	interineti
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'icyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 ryerekeye gukoresha imodoka zitwara abantu n'Ibintu mu Rwanda.

23.Ubwoko bwa serivisi: Kwandika abakora imirimo yogutwara abantu n'Ibintu

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye Igihugu akamaro (RURA) Binyuze m'Ubuyobozi bushinzwe serivisi yogutwara abantu nibintu mu muhanda, amategeko bwandika abantu bose bakora akazi kogutwara abantu n'Ibintu mu mhanda.
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe ibyo gutwara abantu n'Ibintu mu muhanda
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Aho uziye ninabwo uhabwa serivisi.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe ku icyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 kubijyanye nogukoresha imodoka mu Rwanda, amafaranga yokwiyandikisha mubakoresha imodoka naya akurikira: <ul style="list-style-type: none"> • 50, 000 RwF ku modoka. • 20,000 RwF ku ipikipiki.
Ni bihe byangombwa bisabwa kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Urwandiko rusaba • icyemezo kishyuriweho muri banki

	<ul style="list-style-type: none"> • Irangamuntu • Ikarita iranga imodoka (Carte jaune)
Binyura mu zihe nzira kugira ngo uyihabwe?	
Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Banki Nkuru y'Urwanda kwishyura
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Ntayo
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe bariza kurubuga rwa interineta rwa RURA: www.rura.gov.rw ubone amafishi yuzuzwa. Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose Ushakiye: 3988 .
Impapuro zuzuzwa	Ifishi zuzuzwa ziri kurubuga rwa interineta
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n'icyemezo cy'Inama y'Ubutegetsi N° 16/TR-RURA/2008 kubijyanye n'Imikorere yaza serivisi zogutwara abantu n'Ibintu mu Rwanda.

24.Ubwoko bwa serivisi: Ibibazo nogukemera amakimbirane

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mubuyobozi bushinzwe ibibazo byabagana urwo rwego buri gihe kandi buri saaha bwakira kandi bugakemura ibibazo n'amakimbirane kubijyanye nokugenzura serivisi zitangwa,
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	ireme zifite, uburyo zitangwamo n'Ibicro cyangwa nibindi bijyanye nabyo.
Ni hehe serivisi itangirwa	Ubuyobozi bushinzwe abagenerwa bikorwa
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa (Nyuma yamasaha y'akazi, hari telefoni ihamagarwaho itishyurwa kabone niyo haba muminsi y'ikiruhuko 3988 .)
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Biterwa nuko ikibazo kimeze naho ubusanzwe bikorwa mu minsi itanu.
Niba serivisi yishyurwa igicro ni ikihe,	Nubuntu
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	Gushyingura inzandiko zibibazo muri RURA bigengwa muri ubu buryo bukurikira: <ul style="list-style-type: none"> • Ikibazo gishyikirizwa ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro gishobora kuba cyanditse cyangwa kitanditse gitangwa mu magambo. • Ikibazo cyanditse koherezwa kuri RURA. • Aho ikibazo cyatanze kitanditswe cyangwa uwagitanze iyo atazi gusoma nokwandika ikibazo cyandikwa n'Umukozi RURA ufite ububasha bwo kwakira ibibazo. Uwazanye ikibazo kandi ashobora kwihitiramo umukozi umwandikira icyo kibazo. • Aho ikibazo cyanditswe nundi atari nyiracyo gisomerwa mu ruhame mu rurimi nyiracyo

	<p>yumva akanabyemeza.</p> <ul style="list-style-type: none"> • Uwazanye ikibazo agomba kwemeza ko ibyo banditse aribyo nyuma agashyiraho umukono cyangwa igikumwe.
Binyura mu zihe nzira kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Iyo ikibazo cyakiriwe, RURA yohereza kopi kurwego rutanga iyo serivisi kandi urwo rwego rugomba gusubiza RURA mu minsi itanu. • icyo gikorwa gihabwa umwanya uhagije kuburyo RURA Ikoresha ibishoboka bwose bwokugera kuwutanga serivisi aho nyiri kibazo atanyuzwe RURA Itanga amakuru ahagije ku kibazo. • RURA nyuma ikora iperereza kuri iki kibazo. Iyo ikibazo gishoboro gicyemurwa nokumvikanisha inzego zihuriweho nicyo kibazo, RURA Ihamagara abayobozi bibyo bigo nanyiri kibazo bagahura bakagikemura. • Iyo ntabwumvikane bubaye, Hatangwa umwanya wokumva imbande zombi basobanura ikibazo cyabo imbere y’abantu batatu bahagarariye RURA. • Uhagarariye RURA ashobora gutegura raporo ubwe cyangwa agahagararirwa n’umujyanam mu byamategeko cyangwa indi mpuguke. • Mugusoza, abumvise icyemurwa ry’Ikibazo bahagarariye RURA batanga raporo yuzuye n’inama kucyemezo cyafashwe byoherezwa umuyobozi mukuru wa RURA.
Ese hari izindi nzego bisaba kunyuramo? Ni zihe? (Urugero nko	Ntayo

kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Iyo hari umuntu utanyuzwe nuko ikibazo cyakemuwe yaba umuntu cyangwa urwego yakwitabaza inkiko zigacyemura.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe washakira kuruba rwa interineta RURA: www.rura.gov.rw kugira ngo hasuzumwe ibibazo byoherejweho (forum, guest book, emails) Ukeneye andi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA

25.Ubwoko bwa serivisi: kumenyekanisha nokumenya amakuru

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) Binyuze muri serivisi y'igenamigambi, itumanaho nibiro by'Umuyobozi mukuru hatangwa amakuru ku abaturage nokwitangazamakuru murwego rwogukorera mu mucyo nokumpamvu z'imenyekansha.
Ni hehe serivisi itangirwa?	Serivisi zishinzwe igenamigambi itumanaho n'Ibiro by'Umuyobozi mukuru
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe	Mugihe cy'Iminsi itatu niyo myinshi. Ariko igihe ntarengwa biterwa

kingana iki kugira ngo uyihabwe?	nubwinshi cyangwa imiterere y'amakuru, Igihe gishobora guhinduka. Guhamagara kuri telefoni, amakuru atangwa mugihe nyacyo.
Niba serivisi yishyurwa, ikiguzi ni ikihe?	Zitangwa kubuntu
Nibihe byangombwa bisabwa kugira ngo uyihabwe?	Urwandiko rusaba rwandikiwe Umuyobozi mukuru wa RURA rusaba kugira uburenganzira ku amakuru.
Binyura mu zihe nzira kugira ngo uyihabwe?	<ul style="list-style-type: none"> • RURA yakira ibyifuzo bisaba amakuru binyuze murwandiko rubisaba, telefoni, ubutumwa bugufi bwanditse, emails na forumu biri kurubuga rwa interineta RURA cyangwa ukiyizira ubwawe. • Iyo gusaba amakuru byakozwe serivisi y'Igenamigambi niyishinzwe gutangaza amakuru hasuzumwa icyo kifuzo hakemzwa ko ayo makuru ahari kandi agatangazwa. • Iyo uko gusaba amakuru gusanze amakuru ahari, ubuyobozi bubishinzwe butangaza amakuru kubayasabye mugihe cyamasaha 48kandi iyo amakuru ari k'urubuga rwa interineta arangirwa kuri urwo Rubuga. • Iyi serivisi ya PCS yakira amakuru kuva muzego zibishinzwe aho aringombwa akabikwa akanatunganywa mbere yokuyatanga. • Iyo amakuru yasabwe ari amabangaf, RURA, binyuze mu ibiro by'Umuyobozi mukuru ihakana uko gusaba amakuru. • Iyo usaba amakuru ari urwego

	<p>rw'Itangazamakuru icyo gihe Umuyobozi Mukuru niwe ushaka umwanya wokujya gutanga interiviyu cyangwase agatanga iyaho amajwi yafashwe. Harigihe serivisi ya PCS isaba uburenganzira bwogutangaza amakuru kuva k'Umuyobozi Mukuru mbere yokuyatangariza itangazamakuru.</p> <ul style="list-style-type: none"> • Kopi y'amakuru yatanzwe mu itangaza makuru, ayatangarijwe rubanda irashyingurwa ikazifashishwa ikindi gihe bibaye ngombwa.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ntayo
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Nkuko bigenwa n'Itegeko rigena itangwa ryamakuru.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wagana urubuga rwa interineti rwa: www.rura.gov.rw igihe ushaka amakuru ajyanye yerekeranye n'ubugenzuzi bw'Imirimo ifitiye igihugu akamaro cyangwa indi isanayo. Igihe ukeneye andi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuru zuzuzwa	Ifishi zokwandikaho ibibazo cyangwa izisaba amakuru zisangwa kurubuga rwa interineti
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA nuburyo bwokubona amakuru.

26. Ubwoko bwa serivisi: Kwakira abashyitsi n'Inzandiko

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze m'Ubunyamabanga rusange bubifashijwemo n'Umukozi ushinzwe gucunga abakozi bwakira abashyitsi n'Inzandiko zigana ikigo.
Ni hehe serivisi itangirwa?	Ubunyamabanga rusange
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Igihe ntarengwa cyogusubiza inzandiko zandikiwe RURA biterwa nubwinshi bwazo cyangwa uburyo bwakoreshejwe mukubikemura.
Niba serivisi yishyurwa, igiciro ni ikihe?	Itangwa kubuntu
Ni ibihe byangobwa bisabwa kugira ngo uyihabwe?	Ntayo
Binyura mu zihe nzira kugira ngo uyihabwe?	Irakirwa, n'Ubunyamabanga rusange, ikoherezwa mu ibiro by'Umuyobozi Mukuru, zigasesengurwa, nyuma zikoherezwa muri serivisi zifite amakuru ahagije iyo ahari nyuma Umuyobozi Mukuru agasinya na kasha ya RURA igashyirwaho hakazaboneka igisubizo.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangw gushaka ibindi byangombwa)	Ntayo
Ese hari uburyo bwo kurenganurwa mu gihe	Ntayo

udahawe iyo serivisi?	
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Ntayo
Impapuro zuzuzwa	Ntayo
Ibyangombwa bisabwa n'amategeko	Ntayo.

27. Ubwoko bwa serivisi: Uruhushya rwabatanga umuriro bigenga

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigocy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze munama y'ubugenzuzi, Ubuyobozi bushinzwe iby'amashanyarazi n'ubushinzwe amategeko butanga uruhushya rw'agateganyo ku bacuruza umuriro bigenga.
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe kugenzura iby'amashanyarazi
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Iyo ibisabwa byose byuzuye uruhushya rutangwa mugihe cy'ukwezi.
Niba serivisi yishyurwa, igiciro ni ikihe?	Itangwa k'Ubuntu
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	<ul style="list-style-type: none"> • Urwandiko rusaba • Sitati y'Ishyi irahamwe iriho umukono wa noteri • icyemezo cyokwiyandikisha m'ubucuruzi • Kopi y'Irangamuntu cyangwa pasiporo y'Uhagarariye undi • Gahunda y'Ubucuruzi

	<ul style="list-style-type: none"> • Amasezerano y'Ubufatanye na Minisiteri y'Ibikorwa remezo • Amasezerano yokugura umuriro na (PPA) EWSA, iyo umuriro uzakoreshwa ari wa EWSA • icyemezo cy'Isesengura ry'Ingaruka kubidukikije gitangwa na REMA/RDB cy'Umushinga wateganijwe REMA/RDB • Uruhushya rw'Akarere rwemeza ko uhakorera
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba nibindi bisabwa, gusesengura ibisabwa na gahunda y'Ubucuruzi (Umuriro w'amashanyarazi, Ibijyanye n' Ubukungu n'Amategeko), gusura ahakorera ibikorwa mbere yoguhabwa uruhushya rwagateganyo n'Inama y'Ubugenzuzi.
Ese hari izindi nzego bisaba kunyuramo? Ni zihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	<ul style="list-style-type: none"> • RDB kwiyandikisha • Minisiteri ishinze ibikorwa remezo • REMA kugira ngo uhabwe icyemezo cyogufata neza ibidukikije aho ukorera • EWSA (iyo hari umuriro w'Amashanyarazi ugiye gufatirwa kuri kabine) • Uruhushya rw'Akarere rugaragaza ko bafite aho bakorerwa.
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Ntayo
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Ntayo
Impapuro zuzuzwa	Ntayo

Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA.
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28. Ubwoko bwa serivisi: Uruhushya rwogukusanya imyanda ikomeye nokuyitwara

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze m'Ubuyobozi bw'inama y'Ubugenzuzi, ubwisuku n'Isukura hamwe n'Ubuyobozi bushinzwe amategeko butanga uruhushya rwogukusanya nogutwara imyanda ikomeye.
Ni hehe serivisi itangirwa?	Ubuyobozi bw'isuku n'Isukura
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Igihe cyokubona igisubizo cy'Icyemezo umaze kwandika urwandiko rusaba nibindi bisabwa kuri RURA n'iminsi cumi nitanu itarenga.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe ku amabwiriza yogucunga imyanda murwego rwokuwukusanya, kuwutwara, kuwutunganya no kugena aho imyanda yashyirwa (kandi ibi bisangwa kurubuga rwa interineti rwa RURA), amafaranga yogusaba nayuruhushya atangwa muburyo bukurikir: <ul style="list-style-type: none"> ➤ Amafaranga yogusaba: 5,000 Rwf ➤ Amafaranga y'uruhushya kumwaka: <ul style="list-style-type: none"> • 5,000 Rwf kuri abo bakorera kurwego rw'umudugudu

	<p>n'Akagari</p> <ul style="list-style-type: none"> • 10,000 RwF kurwego rw'Umurenge • 15,000 RwF kurwego rw'Akarere • 20,000 RwF kurwego rw'Intara nurw' Igihugu.
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Ibisabwa: Urwandiko rusaba rwandikiwe Umuyobozi mukuru wa RURA, Ifishe yujujwe isaba gutanga serivisi zogukusanya nogutwara imyanda ikomeye:</p> <p>1. Ibisabwa kubikorera kugiti cyabo cyangwa amakoperative:</p> <ol style="list-style-type: none"> a) Kwandikwa kuri RURA nk'Ikigo cyangwa koperative itanga serivisi z'isuku n'isukura kandi ibi bisaba rwandikiwe umuyobozi mukuru wa RURA b) Kuba ufite ubushake n'Ubushobozi nkuko biba byagaragajwe murwandiko rusaba uruhushya kandi rugaragaza imbibi zaho uzakorera (Umudugudu, akagari, umurenge n'Akarere) c) Ugomba kwerekana ahantu hokumena iyo myanda, ukanerekana icyemezo kimwemerera kumena aho imyanda. d) Ugomba kuba ufite imodoka itwara imyanda yakusanyijwe. Iyo modoka ishobora kuba iye bwite cyangwa yayikodesheje kuwundi. Iyo imodoka ari nkodeshanyo werekana amasezerano y'ubukode y'Umwaka.

	<p>e) Werekana aho biro yawe iherereye.</p> <p>f) Kwerekana gahunda y'Ubucuruzi yuwo mushinga</p> <p>g) Ugomba kugaragaza sitati igenga amakoperative iriho umukono wa noteri</p> <p>h) Ugomba kuba ufite igitabo cy'ubucuruzi, Uruhushya rw'Ubucuruzi cyangwa icyemezo cyogutangiza ubucuruzi mu Igihugu.</p> <p>2. Ibisabwa gutangiza ikigo:</p> <p>a) Kwiyandikisha kuri RURA nk'Ikigo cyangwa koperative itanga serisi zisuku n'Isukura kandi igaragaza ubushake yandikira umuyobozi mukuru wa RURA isaba uruhushya.</p> <p>b) Iki kigo kigomba kuba gifite imodoka itwara imyanda. Yaba iyikigo cyangwa inkodeshanyo. Iyo arinkodeshanyo hagaragazwa amasezerano y'Ubukode y'igihe kingana n'Umwaka.</p> <p>c) Ugomba kwerekana imbibe zaho uzakorera (Umudugudu, Akagari, Umurenge na Karere)</p> <p>d) Ugomba kwerekano urwandiko rw'ubucuruzi, cyangwa icyemezo cyogukorera ubucuruzi mu igihugu</p> <p>e) Ugomba kugaragaza sitati igenga amakoperative iriho umukono wa noteri</p> <p>f) Ugomba kwerekana gahunda y'ubucuruzi</p>
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	<p>y'Umushinga</p> <p>g) Ugomba kwerekana ibiro byaho ikigo gikorera biherereye</p> <p>h) Ugomba kwerekana aho imyanda izamenwa n'Icyemezo cy'ibyemeza.</p>
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba hamwe nifishi yujujwe isaba hamwe nibindi bisabwa; gusesengura ibisabwa bikorwa n'ubuyobozi (bushinzwe isuku n'isukura, Ubukungu n'Ibya mategeko, butanga uruhushya binyuze muri by'Ubuyobozi bukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'Igihugu cy'Iterambere (Icyemezo cyogukorera mu igihugu cy'Ikigo, Banki nkuru y'Igihugu kwishyura amafaranga.
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Yego. Nkuko bigenwa n'amabwiriza agenga gucunga imyanda ikomeye muburyo bwo kuyikusanya, kuyitwara, kuyitunganya nokuyishyira ahabigenewe kandi hanacungwa ahagenwe gushyira iyo myanda.
Hari ibindi by'ingenzi bikenewe kumenywa kugira ngo ubone iyo serivisi?	Buri gihe wagana urubuga rwa RURA kuri: www.rura.gov.rw kugira ngo ubone amakuru, amabwiriza na namafishi asaba. Ukeneye andi makuru hamagara kuri iyi telefoni itishyurwa igihe ushakiye: 3988 .
Impapuro zuzuzwa	Amafishi asaba kurubuga rwa interineti
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA kandi amabwiriza yogucunga imyanda ikomeye murwego rwo kuyikusanya, kuyitwara, kuyitunganya

	nokuyishyira ahabigenewe kandi hashyirwaho uburyo bwogucunga aho imyanda yagenewe gushyirwa
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29.Ubwoko bwa serivisi: Uruhushya rwogutunganya imyanda ikomeye ibyazwa umusaruro

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye Igihugu akamaro (RURA) binyuze munama y'Ubugenzuzi, Ubuyobozi bushinzwe isuku n'Isukura ubushinzwe amategeko Butanga uruhushya rwogutunganya imyanda ikomeye ibyazwa umusaruro.
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe isuku n'Isukura
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa:
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Igihe ntarengwa cyokubona igisubizo iyo wanditse usaba uruhushya ukanatanga ibisabwa byose ku ibiro bya RURA n'Iminsi mirongo itandatu (60).
Niba serivisi yishyurwa, igiciro ni ikihe?	Amafaranga atangwa nay'Uruhushya nayo gusaba angana nibihumbi bitanu (5,000Rwf) nkuko bigenwa n'amabwiriza yogucunga imyanda ikomeye murwego rwo kuyikusanya, kuyitwara, kuyitunganya nokuyishyira ahabigenewe kandi hanacungwa ahagenewe gushyirwa iyo myanda (ibi bisangwa k'Urubuga rwa

	interineti rwa RURA.
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Ibisabwa kugira ngo usabe uruhushya: Urwandiko rusaba rwandikirwa umuyobozi mukuru wa RURA, Ifishi yujjwe isaba uruhushya rwo gukusanya imyanda ikomeye, nogutwara serivisi zokuyitwara bikurikirwa nibi bikurikirira;</p> <ol style="list-style-type: none"> 1. Kwiwandikisha kuri RURA nk'Ikigo cyangwa koperative itanga serivisi zisuku n'isukura kandi ibi bisaba urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA 2. Kuba ufite ubushake n'Ubushobozi nkuko bigaragazwa mu ibaruwa isaba uruhushya 3. Kugaragaza urwego rw'Umwanda uzatunganywa kandi herekanwa ibigize ubwoko bwibintu bizakorwa hifashishijwe umwanda ukomeye. 4. Kugaragaza inyigo yibanze 5. Kugaragaza gahunda, inzego, Inshingano z'uruganda naho ruzakorera. 6. Kugaragaza uruhushya rutangwa n'Ikigo cy'Igihugu gishinzwe gucunga amashyamba rugaragaza ko ibikorwa bizahakorera ntabwo biteye (Environmental Impact

	<p>Assessment)</p> <ol style="list-style-type: none"> 7. Kugaragaza ubushobozi bw'umukozi uzahabwa izo nshingano 8. Kugaragaza gahunda y'Ubucuruzi 9. Kubigo kugaragaza sitati 10. Gutanga ibikoresho birinda abakozi nkaibi bikurikira butusi, ikote rirerire ibipfuka intoki, ingofero nibipfuka amazuru (boots, over coats, gloves, caps and ,(nose cover) 11. Kwandikisha abakozi mu'ubishingizi mubuvuzi nomukigo cy'Igihugu cyubwishingizi bw'Izabukuru.
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba, ifishi yujujwe isaba nibindi byangombwa bikenerwa; gusesengura inzandiko zisaba bikorwa n'ubuyobozi bushinzwe isuku n'isukura, ubukungu nubushinzwe amategeko (Sanitation Directorate, Economic Affairs Directorate and Legal Affairs Directorates), butanga uruhushya binyuze mubiro by'Umuyobozi mukuru.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe (Urugero nko kwishyura igiciro cya serivisi cyangwa ibindi byangombwa)</p>	<p>Ikigo cy'Igihugu cy'Iterambere (Icyemezo cyokuba warandikishije kompanyi ikorera imbere mu igihugu Banki Nkuru y'Igihugu (BNR) kwishyura amafaranga yagaragajwe haruguru.</p>
<p>Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?</p>	<p>Yego. Nkuko bigaragazwa n'amabwiriza yogucunga imyanda ikomeye mubijyanye nokukusanya kuyitwara, kuyitunganya</p>

	nokuyishyira aho igomba gushyirwa kumwanya wabigenew.
Hari ibindi by'ingenzi bikenewe kumengwa kugira ngo ubone iyo serivisi?	Buri gihe gana RURA k'Urubuga rwa interineta: www.rura.gov.rw ukeneye amakuru, amabwiriza n'Ifishe isaba. Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Online Application form
Ibyangombwa bisabwa n'amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n' amabwiriza yogucunga imyanda ikomeye murwego rwo kuyikusanya, kuyitwara, kuyitunganya nokuyishyira kumwanya wabigenewe gutunganyirizwaho (riri kurubuga rwa interineta rw RURA)

30. Ubwoko bwa serivisi: Uruhushya rwogucunga aho gukorera (Disposal site management (landfill) license)

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy'igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mu inama y'Ubugenzuzi, Ubuyobozi bushinzwe isuku n'Isukura hamwe n'ubuyobozi bushinzwe ibijyanye n'amategeko butanga uruhushya rwogucunga kubayobozi bahacungirwa imyanda ikomeye (Landfill managers).
Ni hehe serivisi itangirwa?	Ubuyobozi bw'isuku n'Isukura
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba: (7:00 am to 5:00 pm) Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa (7:00 am to 12:00)

	pm)
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Igihe cyoguhabwa igisubizo kuruhushya rwasabwe n’Iminsi mirongo ine nitanu (45) y’akazi iyo hatanzwe ibisabwa byose kuri RURA.
Niba serivisi yishyurwa, igiciro ni ikihe?	Amafaranga yonyine atangwa nay’Uruhushya nayogusaba ibihumbi bitanu (5,000Rwf) nkuko agenwa nibipimo bigenga icunga ry’imyanda ikomeye naho itunganyirizwa (iri kurubuga rwa interineti rwa RURA.
Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?	<p>Ibisabwa byose kugira ngo usabe uruhushya: Urwandiko rusaba rwandikiwe umuyobozi umuyobozi mukuru RURA, ifishi yujujwe isaba uburenganzira bwo gutunganyiriza imyanda ikomeye:</p> <ol style="list-style-type: none"> 1. Kwiyandikisha ku kigo cy’Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro nk’Ikigo cyangwa koperatives itanga serivisi z’Isuku n’isukura kandi ibi bisaba urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA 2. Kuba ufite ubushake n’Ubushobozi bwerekanwa murwandiko rusaba uruhushya. 3. Agomba kuba afite amasezerano yanditse yagiranye n’abantu cyangwa ibigo bitwara imyanda aho yagenewe gushyirwa. 4. Kujyana kuri RURA raporo y’Igenzura mubidukikije igaragazwa buri nyuma y’Imyaka itatu.

	<ol style="list-style-type: none"> 5. Kugaragaza aho bizakorerwa 6. Kumenya neza nokugaragaza ubushobozi bwaho imyanda izashyirwa 7. Kugaragaza raporo ya EIA iva muri REMA igaragaza ko aho imyanda izashyirwa ntangaruka mbi izateza abaturage. 8. Kugaragaza gahunda y'Ubucuruzi 9. Kugaragaza sitati 10. Kugaragaza ibikoresho bikwiye by'abakozi bakora aho imyanda yajyenewe gushyirwa: (Boots, over coats, gloves, nose cover), nibindi. 11. Bagombye kwandikisha abakozi babo m'ubwishingizi mubuvuzi nomukigo cy'Igihugu gishinzwe kwizigama. 12. Kugaragaza imiterere yahazashyirwa imyanda.
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba hamwe n'Ifishi isaba nibindi byose bisabwa, gusesengura inzandiko zose zisaba bikorwa n'Ubuyobozi bw'Isuku n'Isukura, ubukungu, n'Ubuyobozi bushinzwe iby'Amategeko butaga uruhushya binyuze mubiro by'umuyobozi mukuru.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)</p>	<p>Ikigo cy'Igihugu cy'Iterambere (icyemezo cy'Ikigo cyogukorera mugihugu, Banki Nkuruy'URwanda (BNR) kwishyura amafaranga yavuzweto (payment proof).</p>
<p>Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?</p>	<p>Yego. Nkuko bigaragazwa n'Ibipimo byogucunga aho imyanda ishishyirwa.</p>
<p>Hari ibindi by'ingenzi</p>	<p>Buri gihe gana urubuga rwa</p>

bikenewe kumenywa kugira ngo ubone iyo serivisi?	interineti rwa RURA kuri: www.rura.gov.rw kugira ngo ubone amakuru, ibipimo n’amafishi asaba. Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Amafishi asaba ari k’Urubuga rwa interineti
Ibyangombwa bisabwa n’amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n’Ibipimo byo gucunga aho imyanda ishyirwa riri kurubuga rwa interineti rwa RURA.

31.Ubwoko bwa serivisi: Uruhushya gukusanya imyanda yoroshye nokuyitwara

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy’Igihugu gishinzwe imirimo ifitiye igihugu akamaro (RURA) binyuze munama y’Ubutegetsi, ubw’ Isuku n’Isukura hamwe nubushinzwe amategeko butanga uruhushya rwo gukusanya nogutwara imyanda yoroshye kubakora ako kazi.
Ni hehe serivisi itangirwa?	Ubuyobozi bushinzwe isuku n’Isukura
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Kubona igisubizo cy’uruhushya rwasabwe nyuma yogutanga urwandiko rusaba nibindi bisabwa bikorwa mu minsi cumi nitanu.
Niba serivisi yishyurwa, igiciro ni ikihe?	Hashingiwe kumabwiriza agenga gutunganya ibijyanye n’Imyanda yoroshye asangwa kurubuga rwa interineti, amafaranga y’Uruhushya rwo gukusanya, gutwara nogutunganya imyanda, n’Amafaranga ibihumbi mirongo

	itanu k'umwaka (50,000Rwf).
<p>Ni ibihe byangombwa bisabwa kugira ngo uyihabwe?</p>	<p>Ibikenerwa mugusaba uruhushya: Urwandiko rusaba rwandikiwe umuyobozi mukuru wa RURA, ifishi yujijwe yogukusanya nogutwara imyanda, bikurikirwa nibi:</p> <p>Ibisabwa k'Umuntu kugiti cye cyangwa Koperative:</p> <ol style="list-style-type: none"> a) Kwiwandikisha kuri RURA nk'Ikigo cyangwa koperative itanga serivisi z'Isuku n'Isukura kandi ibi bisaba urwandiko rusaba rwandikiwe Umuyobozi mukuru wa RURA b) Kuba ufite ubushake n'Ubushobozi nkuko bigaragazwa mu ibaruwa isaba uruhushya c) Kwerekana aho imyanda izashyirwa ukerekana n'Uruhushya rukwemerera gukoresha aho imyanda izashyirwa. d) Kuba ufite imodoka izatwara imyanda yakusanyijwe. Iyo modoka ishobora kuba ariye bwite cyangwa ayikodesha. Iyo arinkodeshanyo yerekana amasezerano y'Ubukode yigihe kingana nk'Umwaka. Iyo modoka yandikwaho ko itwara imyanda kandi ikaba itava e) Kugaragaza aho ibiro biherereye cyangwa bikorera. f) Kugaragaza gahunda y'Ubucuruzi yuwo mushinga Kumakoperative agombye kuba afite ubuzima gatozi. <p>Ibisabwa ku ibigo:</p> <ol style="list-style-type: none"> a) Kwiwandikisha kuri RURA nk'Ikigo cyangwa koperative

	<p>itanga serivisi z'Isuku n'Isukura kandi ibi bisaba urwandiko rubisaba rwandikiwe umuyobozi mukuru wa RURA</p> <p>b) Kuba ufite ubushake n'Ubushobozi nkuko bigaragazwa n'urwandiko rusaba uruhushya.</p> <p>c) Kuba ufite imodoka itwara imyanda yabigenewe kandi itava</p> <p>d) Kugaragaza icyemezo cyokuba wariyandikishije gukorera mu igihugu (Certificate of domestic company registration)</p> <p>e) Kugaragaza gahunda y'Ubucuruzi yuyu mushinga</p> <p>f) Kugaragaza aho ibiro by'Ikigo biherereye</p> <p>g) Kugaragaza aho imyanda izashyirwa n'Icyemezo cyokuhakorera.</p>
Binyura mu zihe nzira kugira ngo uyihabwe?	Gutanga urwandiko rusaba, ifishi yujujwe isaba nibindi byangombwa bisabwa byose; gusesengura ibisabwa n'Ubuyobozi bushinzwe isuku n'Isukura, Ubukungu n'Ubushinzwe amategeko butanga uruhushya binyuze muri by'Umuyobozi Mukuru.
Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)	Ikigo cy'Igihugu cy'Iterambere (Icyemezo cyokuba wariyandikishije gukorera mu Igihugu), Banki Nkuru y'URwanda (BNR) kwishyura ayo mafaranga yavuzwe.
Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?	Yego. Nkuko bigaragazwa n'Amabwiriza yogutunganya imyanda.
Hari ibindi by'ingenzi	Buri gihe gana urubuga rwa

bikenewe kumenywa kugira ngo ubone iyo serivisi?	interineti RURA kuri: www.rura.gov.rw Ubone amakuru, amabwiriza n’Amafishi asaba. Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988 .
Impapuro zuzuzwa	Ifishi isaba iri kurubuga rwa interineti
Ibyangombwa bisabwa n’amategeko	Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA n’ amabwiriza agenga imicungire y’Imyanda ikomeye usanga kurubuga rwa interineti rwa RURA.

32.Ubwoko bwa serivisi: Uruhushya rw’agateganyo rwogusukura

Serivisi ni iyihe? Nujuje ibisabwa?	Ikigo cy’Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) binyuze mu inama y’Ubugenzuzi, Ubuyobozi bw’Isuku n’Isukura nubushinzwe amategeko butanga uruhushya rwogusukura kubatanga izo serivisi.
Ni hehe serivisi itangirwa	Ubuyobozi bushinzwe isuku n’Isukura
Serivisi itangwa ryari?	Kuwa mbere saa moya zamugitondo kugeza kuwa kane saa kumi nimwe zanimugoroba. Kuwa gatanu saa moya zamugitondo kugeza saa sita zakumanywa:
Uhereye igihe wasabiye serivisi, bifata igihe kingana iki kugira ngo uyihabwe?	Nta masaha ntarengwa
Niba serivisi yishyurwa, igiciro ni ikihe?	Zitangirwa ubuntu
Ni ibihe byangombwa	Ibisabwa kugira ngo usabe

<p>bisabwa kugira ngo uyihabwe?</p>	<p>uruhushya: Urwandiko rusaba rwandikiwe Umuyobozi mukuru wa RURA, nkuko bikurikira:</p> <ul style="list-style-type: none"> a) Kwandikisha ikigo cyangwa koperative nkibitanga serivisi zisuku n’Isukura kandi ibi bisaba kwandika urwandiko rusaba rwandikirwa Umuyobozi mukuru wa RURA b) Izina rya koperative cyangwa ikigo, c) Ikigo cyangwa koperative kugira icyemezo cyo kwiyandikisha (Certificate of domestic company registration) d) Addressi yusaba e) Ubwoko bwa serivisi zisukura zizatangwa; f) Ibindi bisobanuro bishobora kugaragazwa n’Ubugenzuzi
<p>Binyura mu zihe nzira kugira ngo uyihabwe?</p>	<p>Gutanga urwandiko rusaba nibindi bisabwa; gusesengura inzandiko bikorwa n’Ubuyobozi bw’Isuku nisukura, ubushinzwe ubukungu nubwa amategeko, butanga uruhushya rwagateganyo binyuze mubiro by’Umuyobozi mukuru.</p>
<p>Ese hari izindi nzego bisaba kunyuramo? Ni izihe? (Urugero nko kwishyura igiciro cya serivisi cyangwa gushaka ibindi byangombwa)</p>	<p>Ikigo cy’Igihugu cy’Iterambere (Icyemezo cyo kwandikisha ikigo gikorera mu gihugu.</p>
<p>Ese hari uburyo bwo kurenganurwa mu gihe udahawe iyo serivisi?</p>	<p>Yego.</p>

<p>Hari ibindi by'ingenzi bikenewe kumengwa kugira ngo ubone iyo serivisi?</p>	<p>Buri gihe gana ikigo cy'Igihugu gishinzwe kugenzura imirimo ifitiye igihugu akamaro (RURA) kurubuga rwa interineti: www.rura.gov.rw ubone amakuru. Ukeneye ayandi makuru hamagara kuri iyi telefoni itishyurwa igihe cyose ushakiye: 3988.</p>
<p>Impapuro zuzuzwa</p>	<p>Ntayo</p>
<p>Ibyangombwa bisabwa n'amategeko</p>	<p>Itegeko N° 39/2001 ryo kuwa 13/09/2001 rishyiraho RURA</p>